Monthly Highlight Report

Key Performance Indicators – Traffic light status report

Health & Safety Summary

Key Priorities Update

Financial Management Report

July 2025



Core Infrastructure and Services

RESULT

Key Performance Indicators

WATER CONSUMPTION

Average consumption of water per person per day

 TARGET
 RESULT

 <385L</td>
 375.31L

WATER SUPPLY FAULTS

Median response time to attend site (urgent and non-urgent)

TARGET

<60 mins 123 mins <1,440 mins 1,095 mins

WATER SUPPLY FAULTS

Median response time to resolve problem (urgent and non-urgent)

TARGET RESUL

<1,440 mins 2,150 mins

<10,080 mins 4,498 mins

WATER SUPPLY COMPLAINTS

of complaints per 1,000 connections

TARGET <4 PER ANNUM

	MONTHLY RESULT	YTD RESULT
Odour	0	0
Clarity	0.19	0.19
Taste	0	0
Pressure/ flow	0.13	0.13
Continuity of supply	0.13	0.13

TARGET <2 PER ANNUM

QLDC response 0 0

WASTEWATER OVERFLOWS

Median response time to attend site

TARGET RESULT <60 mins 52 mins

WASTEWATER OVERFLOWS

Median response time to resolve problem

TARGET RESULT
<240 mins 204 mins

WASTEWATER COMPLAINTS

to issues

of complaints per 1,000 connections

TARGET <5 PER ANNUM

	MONTHLY RESULT	YTD RESULT	
Odour	0.10	0.10	
Faults	0.35	0.35	
Blockages	0.16	0.16	
TARGET <2 PER ANNUM			

0

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

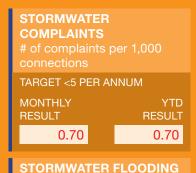
Water Supply Faults - Median response time to attend site - urgent

There were two urgent requests received in July. One of these requests was scheduled for completion over a longer period as the priority was deemed as 'routine' by the operator, and as such should have been reclassified before closing to reflect the appropriate target. The other was attended within target and resolved in 156 minutes.



Core Infrastructure and Services

Key Performance Indicators



Median response time to attend site

IANGEI	NESULI
<180 mins	n/a

STORMWATER FLOODING

flooding events that occur in a territorial authority district

TARGET RESULT <7 0

STORMWATER FLOODING

of habitable floors affected for each event (per 1,000 properties connected to the TA stormwater system)

TARGET	RESULT
<2	0

WASTE DIVERTED FROM LANDFILL Total waste diverted from landfill TARGET RESULT >656t 631t WASTE DIVERTED FROM LANDFILL Total waste placed at kerbside diverted from landfill TARGET RESULT >29% 25% WASTE TO LANDFILL Total waste to landfill TARGET RESULT

<4.286t

WASTE TO LANDFILL

TARGET >95%	RESULT
3 Waters	84.3%
Solid Waste	92.6%
Roading	96.7%
CAPEX% OF WORKS COM ANNUALLY, II RENEWALS (a Annual Budget a Council for Three Management an	IPLETED NCLUDING against the adopted by e Waters, Waste d Roading)
TARGET	RESULT
80-110%	n/a

REQUESTS FOR SERVICE

% customer RFS resolved

(RFS)

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

Stormwater complaints

26 issues were reported. This does not meet the scaled target of 0.4 per month. All were minor in nature and resolved by the contractor. The operations team will continue to explore opportunities to optimise preventative maintenance programmes which would reduce the number of requests raised.

Total Waste diverted from landfill

The result is slightly better than June but significantly less than the average of the past year.

Total Waste placed at Kerbside diverted from Landfill

Despite a minor improvement on the prior month, this target will not be achieved unless there is a step change in kerbside diversion. The next step change to increase kerbside diversion will be when an organic waste solution is implemented. This is currently planned for 2026/27.

Percentage of RFS Resolved On Time - Three Waters

While the performance in the month did not achieve the target set, there has been a significant focus on closing down older jobs, and an improvement plan agreed with commitments to achieving the 95% target in Quarter 2 (or earlier).

Percentage of RFS Resolved On Time - Solid Waste

In July, 590 contractor requests were received, a 43% increase over the 2024/25 average. This unexpected volume impacted KPI performance despite added resources. A key driver was the backlog of newly rated properties, prompting a surge in service requests as the Rates Team cleared it. New service deliveries were prioritised over bin repairs during the month.

CAPEX Percentage

No KPI result has been submitted for July reporting as budgets are rephased to align with carry forward adjustments from the 2024/25 financial year. This does not gain approval until the 4 September 2025 Full Council Meeting.

4.202t

RESULT

16.9%

Community Services

ACTIVE PARTICIPANTS

of sport & recreation participation visits per 1,000 residents (based on usual resident population)

TARGET RESULT >3,520 1,946

LIBRARY CIRCULATION

of items issued per month
TARGET RESULT

67.578

PARKS RFS

>61,297

% RFS resolved within specified timeframe

TARGET RESULT >95% 89%

FREEDOM CAMPING RFS

% RFS resolved within 20 days

TARGET RESULT <95% 100%

Environment

RESOURCE CONSENT TIME

% processed within the statutory timeframe

 TARGET
 RESULT

 100%
 96.81%

Regulatory Functions & Services

BUILDING CONSENT TIMES

% processed within the statutory timeframe

TARGET RESULT 100% 91.79%

Corporate Services

CUSTOMER CALLS % answered within 20 seconds TARGET RESULT >85% 86%

COMPLAINTS RESOLVED

% complaints resolved within 10 working days

TARGET	RESULT	
>95%	100%	

LGOIMA REQUESTS

% responded to within 20 days

TARGET	RESULT
100%	93%

COUNCILLOR ENQUIRIES

% responded to within 5 working days

TARGET RESULT

100% 93%

INTEREST RATES

Weighted average interest rate per month

TARGET RESULT <6% 3.9%

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

Active Partipants

The result has missed target by 45%, but is 7% above last year. A number of facilities among the Queenstown venues were closed for part of the month reducing availability for participation. All other areas of Sport and Recreation activities increased participation on July last year. The population number used for calculation has increased from this month to reflect the beginning of the 2025-2026 public sector financial year, which impacts the result for this KPI.

Parks RFS

In July 2025, a total of 28 requests was received, 9 of those for internal staff and 19 for contractors. 3 requests took longer than the specified timeframe (10 working days) to resolve.

Resource Consents

The result is within 5% tolerance levels. 120 applications were received, a higher level than the average.

Building Consents

The result is an improvement on the previous month. This is due to a lower number of consent applications being received and increased contractor resources. Performance will continue to improve provided resource availability is maintained.

LGOIMA Requests

43 requests were due to be completed, the highest number recorded for a single month, compared to an average of 24 per month over the past year. 4 extensions were required due to limited resources in the team. A vacancy has been filled and performance is expected to improve. The average time to complete a request was 14.2 days.

Councillor Enquiries

15 councillor requests were received, a decrease from the previous month and previous year. One response was late due to awaiting information for a thorough response. Most requests related to QLDC's Property & Infrastructure Directorate, regarding wastewater treatment, infrastructure projects, and future works.

KPI Data Disclaimers

КРІ	DATA DISCLAIMER
CORE INFRASTRUCTURE AND SERVICES	
Average consumption of water per person per day	Calculation is inclusive of visitor numbers to the district. Visitor numbers are extracted from the Ministry of Business, Innovation and Employment funded Accommodation Data Programme, which is not available in time of the reporting period, so the previous year's numbers are used. The resident population is derived from our Demand Projection which can be found here on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 54,440.
Percentage of Material Recovery Facility (MRF) recycling contaminated	Does not include contamination of public litter bins.
Percentage of total household waste placed at kerbside diverted from landfill	Contaminated recycling and organic waste, which is subtracted from diverted household waste, is estimated.
Total waste diverted from landfill	Calculations of totals only include waste taken to QLDC landfills.
Total waste sent to landfill	Calculations of totals only include waste taken to QLDC landfills.
COMMUNITY SERVICES	
Total library borrowing (including books, e-books, e-audio and magazines)	The e-materials are shared between Queenstown Lakes District and Central Otago District. The result includes total checkouts of electronic items from all members across both districts.
Total number of Sport & Recreation participation visits per 1000 residents	 a) Some figures are estimated where a precise count is not possible. b) A mixture of automated and manually collected data is used. For example, pool/gym entries recorded by the gates vs. casual (free) court play or pool spectators recorded by the reception team and gym programme attendance recorded by instructors. c) The resident population is derived from our Demand Projection which can be found here on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 54,440.
Percentage of Freedom Camping RFS resolved witin 20 working days	Freedom Camping RFS are categorised between enforcement requests and signage / bylaw enquiries. The KPI result is calculated using 20 working days for all RFS, however requests for enforcement are mostly resolved within five working days.
REGULATORY FUNCTIONS & SERVICES	
Percentage of building consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
Percentage of resource consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
HEALTH & SAFETY	
TRIFR (Total Recordable Injury Rate)	The Total Recordable Injury Frequency Rate (TRIFR) KPI target was incorrectly published as <8 in the Long Term Plan 2024-2034 adopted by Council on 19 September 2024. The KPI target for TRIFR is <9. The KPI target is therefore shown as intended in these reports, with the published error clearly acknowledged.

Health & Safety Summary

PREVENTION Positive Safety Actions TYPE RESULT Take 5's 1,688 Inspections/Audits 66 Safety & Wellbeing 57 First Aid Training 15 H&S Meetings 80

WORK EVENTS Injury Frequency Rates TYPE TARGET RESULT TRIFR* <9 7.74 LTIFR** <9 7.74 *Total Recordable Injury Frequency Rate (see disclaimer pg5) **Lost Time Injury Frequency Rate

DEPT. SAFETY BEHAVIOURS Self-assessments from monthly safety activities TYPE RESULT A) Safety Improved 1 B) Safety Constant 11 C) Accident or Incident 0 Target Achieved yes

NOTIFIABLE EVENTS Notifiable to Worksafe EVENT TYPE RESULT Incident Type 0 EVENT DETAILS N/A As defined under section 25 of the Healthy & Safety at Work Act 2015

QLDC WORKPLAC INCIDENTS Across All Groups	E
TYPE	RESULT
Employees	7
Contractors	21
Volunteers	0
Public	2

QLDC Health and Safety Objectives for 2024/2025

COMPLIANCE

No breaches of the Health and Safety at Work Act 2015.

Total Recordable Injury Frequency Rate 9 or below.

90% of all incidents reported are closed within allocated timeframe.

PREVENTION

Representatives and department constituents to undertake an office/ facility inspection at least every three months.

Each department to conduct an annual review of their hazards to ensure that they are identified, recorded, appropriately risk assessed and have control measures in place.

A minimum of 18,000 Take 5's to be undertaken throughout the year across the organisation.

IMPROVEMENT

90% of Health & Safety Committee actions completed on time.

H&S Improvement focus for 2025: Contractor incident reporting to be transitioned to My Safety.

BEHAVIOUR

Behavioural self assessment – twice the amount of A scores to be reported over the year than C scores.

A C-score is a significant accident or incident with insufficient action taken to remedy.

WELLBEING

At least 80% department participation across QLDC wellbeing activities that take place in the Upper Clutha and Queenstown area.

Each team participate in two team activities per year that are not part of the wellbeing calendar.

Monthly Commentary

QLDC Workplace Incidents

There were no notifiable events in July, and no workplace incidents were significant. A lost time injury has seen an increase in both the total recordable incident frequency rate and lost time injury frequency rate.

Take 5 pre task risk assessments remain at good levels. This shows that our employees are proactive in their approach to risks in the workplace.

Inspections and audits both of contractors and our own facilities are providing good feedback to maintain or improve safety.

Training this month has included Winter Driving, Health and Safety Contractor Management System (HSCMS) and Child Protection.

Employee incidents included one Lost Time Injury, two Pain and Discomfort, two Report Only, and two Vehicle Incidents. Contractor incidents included one Serious Occurrence after a contractor struck a service line. Public incidents included one trespass notice issued and one public incident of a minor nature.

With one A score, eleven B scores and no C scores the Department Safety Behaviours target was achieved. An opportunity to improve safety was acted upon.

Key Priorities Updates

Tracking of flow of projects in/out of reporting

New inclusion

Include an overview of the project as an introduction.



Continued reporting

Follow commentary guidelines.

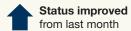


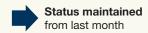
Reporting ended

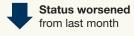
Triggered by practical completion (capital projects), includes close out notes, referring to webpage where applicable.

RAG Status

GREEN	AMBER	RED	
The project is being delivered in alignment with the Business Case and within all set tolerances.	The project is marginally out of tolerance but there are control(s) in place to manage the project back within tolerance.	The project is significantly out of tolerance .	
All project metrics* are green.	There is at least 1 amber project metric.	There is at least 1 red project metric OR There are more amber than green criteria.	
*6 individual project criteria metrics and tolerances scored against schedule, costs (3), scope and quality/benefits.			







Key Priorities - Capital Projects

July 2025

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
INFRASTRUCTURE - WATER SUPPLY WASTEWATER STORMWATER TRANSPORT WASTE MINIMISATION AND MANAGEMENT				
Arterial Stage One Town Centre Arterial Road Project Update (qldc.govt.nz)	 Background: The project will deliver a significant upgrade to the underground services along the Arterial route, including new water, wastewater and stormwater lines for a section of Frankton Road and parts of adjoining streets, undergrounded power and wider footpaths with new street trees along Melbourne and Henry Street, intersections controlled by traffic lights, and retaining walls (some with art work designed by Mana Whenua artists) that share the stories of the Whakatipu region. Progress: Practical Completion recommended to the Alliance Board. 	September 2025 - Alliance Board confirmation of practical completion.	Green	
Kingston Three Waters Scheme Major Projects	 Wastewater: Ongoing discussion with LINZ to establish the final pathway for property acquisition for the Waste Water Treatment Plant (WWTP) site. Progressed the transfer of construction of the wastewater pump station to the Developer to support successful temporary servicing. Water: Final shaping, levelling and backfill completed around water treatment plant. Reservoir outlet chamber completed. Mains power now live to building, electrical contractor testing of main switchboard underway. Chlorine and caustic dosing systems installs completed. Access track swale and culverts installed. Planning for bore redevelopment underway. Stormwater: Sheet piling and installation of the large diameter stormwater main continues up Oxford Street. A residents' meeting was held to discuss disruption, noise, property access and the process for addressing property damage. Agenda located here. Open trenching of the railway is progressing with the two large diameter stormwater manholes installed. Other reticulation & services have been successfully installed in southern Oxford Street. Programme remains a concern, with the contractor's recent revised programme indicating a March 2026 completion date. The overall status remains Red due to the ongoing uncertainty related to Wastewater Treatment Plant land acquisition and easement applications with LINZ resulting in delays in the programme. 	 Wastewater: October 2025 - Formal approval of Detailed Design gateway by Project Control Group once property acquisition pathway is confirmed; Procurement process to commence following the approval. April 2026 - Progression of easement and acquisition process expected to allow early access for construction; construction contract awarded. These last two milestones have been further delayed due to ongoing delay finalising discussions of property transfer. Project status will revert to Amber on reaching the construction milestone. Water: August 2025 - Complete electrical testing in treatment plant. Building subcontractor to return to site to complete final elements in treatment room. Commence bore redevelopment and commissioning. Project due for completion beginning November 2025, following revised commissioning plan and sequencing for connection to development. Stormwater: August 2025 - Commence services installation for sewer, power, water, stormwater reticulation to northern Oxford Street. Progress large diameter stormwater to the Kent/Oxford Street intersection. Completion of large-diameter stormwater pipe beneath Kingston Flyer crossing. Project completion delayed due to several unforseen issues with ground conditions and supplier delays; the lates revised programme indicates a March 2026 completion date. 	Red	

Key Priorities - Capital Projects July 2025

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATI	US
Project Shotover Stage Three Major Projects	D	 Background: The delivery of the Stage Three Upgrade to the Shotover Waste Water Treatment Plant that will double the capacity of the plant, and continue to provide service through to a forecasted date of 2048. The project will provide a duplicate treatment stream to that currently in operation, and enhanced emergency flow and stormwater management through the repurposing of one of the existing oxidation ponds. The disposal field located close by the treatment plant is not included in the scope of this project. Progress: Commissioning of the treatment plant is progressing well. Earthworks within the decommissioned Pond One is ongoing to create the new stormwater attenuation basin, and emergency storage basin. 	 October 2025 – Completion of final construction activities (Pond One earthworks). This has been delayed slightly due to winter weather but is not impacting the overall project. August-November 2025 - Commissioning of the new systems will occur in a staged manner to bring the new process units online. December 2025 - Upgrade to be operational, project complete. 	Green	•
Shotover Disposal Fields	D	 Background: The purpose of this project is to identify, design, consent and construct a new long-term disposal solution for treated wastewater produced from the Shotover Wastewater Treatment Plan (WWTP) to replace the existing disposal field that is not performing as designed and intended. The replacement infrastructure will cater for the treatment plant's long-term treated wastewater disposal requirements in a culturally appropriate, environmentally sustainable, and operationally effective manner. Progress: Concept design of Short List options continues through August/ September. Frankton Flats (FF) investigations revised for Short List assessment, with concept design and infrastructure modelling used to determine viability. If an FF option is preferred, site investigations will follow. This change ensures informed assessment can be made by the project team in October 2025 and informed decision making made by Council in January 2026, while deferring significant investigation costs until viability is clearer. The overall project schedule and budget is on track at this early stage of the project with the Preferred Option yet to be confirmed. The Project team is supporting the Emergency Works required at the existing Disposal Field. This has resulted in an overall 12 week delay to this phase and remains a risk of further delays. At this stage, project completion remains on track for December 2030. 	 September 2025 - Short list option analysis and concept designs completed. October 2025 - Preferred Option selection workshop with project team. Infrastructure Committee and Councillors to be updated in November/December depending on meeting schedule. December 2025/January 2026 - Planned formal QLDC approval of Preferred Option. This is dependent on the Preferred Option selection workshop and internal QLDC reviews. 	Green	•

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Robins Road Conveyance Scheme	 Background: The project will provide additional wastewater capacity to the currently constrained Gorge Road and Arthurs Point catchments. The existing sewer main is undersized and runs through private properties. A new gravity sewer main is to be installed along Robins Road from the Horn Creek Bridge to a new connection point within the Recreation Ground. Progress: Consenting phase progressed, with the Noise and Vibration Resource Consent (RM241070) granted. Engagement with submitters led to withdrawal of hearing requests, allowing the process to proceed without a formal hearing. Detailed Design finalised and issued as a For Tender set. Contractor's final bid requested. Non-price submission under review, and final pricing expected by 2 September 2025. Upcoming focus is on completing the procurement process, including agreements on the final bid between all parties. A Procurement Recommendation report is due to be issued following this review, and subsequent Contract Award scheduled for early October 2025. The status is Red primarily due to programme delays associated with the uplift of the Resource Consent, which has now been granted. The project is on track for construction commencement in October 2025. The programme will be re-baselined following Contract Award. At this time, the status will return to Green. 	 September 2025 - Final Bid price component to be issued by Contractor. August/September 2025 - Evaluation of Contractor Final Bid submission. August/September 2025 - Final Contract documents issued for review. September/October 2025 - Procurement Recommendation Report prepared and Contract Execution. October 2025 - Construction to start. 	Red
CBD to Frankton Conveyance Scheme Major Projects	 Background: The existing gravity sewer main along Frankton track is nearing capacity and carries a risk of untreated wastewater overflowing to the receiving natural environment (including Lake Whakatipu) in heavy rainfall events or natural disaster. Additional wastewater conveyance capacity between Queenstown CBD and Frankton Beach Pump Station is required to maintain levels of service and support projected demand growth in the area. A new pressure sewer main to run adjacent to the existing pipeline has been identified as the preferred solution. Improvements to the track will be made as part of the wastewater pipeline installation (e.g., strategic widening, stormwater management, pause-points etc.) The project is expected to take 12 to 18 months to construction and physical works to start in 2025. Progress: Construction procurement plan approved internally, and the physical works tender uploaded onto GETS for contractors to submit pricing. Letter drops and email updates conducted to businesses and residents in the vicinity of future works. The project has changed to Green due to the project programme being rebaselined in July 2025 following the Project Control Group meeting. 	 November 2025 - Tender for physical works closes December 2025 - Construction Contract Awarded Early 2026 - Main construction work begins Mid 2027 - Construction due for completion 	Green

Key Priorities - Capital Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Upper Clutha Conveyance Scheme Major Projects	 Background: This project is intended to provide a long term solution to Hāwea wastewater management needs and increase capacity and resilience in the Wānaka network. The Hāwea upgrade scope includes decommissioning the Hāwea Waste Water Treatment Plant (WWTP), construction of a new wastewater pump station on Domain Road, and a new pipeline from Hāwea to Albert Town. The Wānaka scope includes upgrade of the Riverbank Road wastewater pump station and construction of a new pipeline to the Project Pure WWTP. Progress: The project is on schedule with the construction contract now awarded. The Contractor is working through pre-construction activities. Community engagement has started. Outline Plan (proposed plan of works to be built) is being prepared and needs to be submitted to process the consent application. Status remains Amber to account for a minor delay to consent processing. The delay is not expected to impact the overall construction schedule. The Hāwea to Albert Town pipeline and the Riverbank Road to Project Pure pipeline will be constructed in parallel to reduce the overall construction time. 	 Late August 2025 - Contractor mobilises to site. September 2025 - Construction to start. August/September 2025 - Targeted further engagement with community associations and other parties that may experience temporary disruption during the works. October 2025 - Final consent processing to be completed. 	Amber
Compliance Response - UV Treatment Major Projects	 Background: The UV Compliance project was initiated in response to the October 2023 Cryptosporidium outbreak in Queenstown. The project will improve the quality of key water supplies through a range of treatment measures including installation of UV water treatment plants at 6 locations, bore head upgrades, installation of compliance monitoring equipment and other related pipeworks. Progress: Fernhill UV Plant (temporary container) – Completed December 2023 Western Intake UV Plant (container) – Completed December 2023 Beacon Point UV Plant (within existing building) – Completed February 2024 Wānaka Airport (UV container, bore upgrades and compliance monitoring) – Completed November 2024 Glenorchy (UV Container, bore upgrades and compliance monitoring) – Completed December 2024 Two Mile (UV equipment) - Completed April 2025 Luggate: Advised preferred contractor of intent to award the construction contract. Containerised equipment currently being manufactured. Commenced procurement of long lead items. Corbridge: Now included in Upper Clutha Conveyance Scheme and will no longer be reported separately. The project is Amber because Corbridge and Luggate may not meet the Taumata Arowai compliance timeframes – this is dependent on outcomes of tendering and scheduling of works with the successful tenderer. Delays have been caused by increases to scope during the design stage including network improvements for Luggate and increased firefighting capacity for Wānaka Airport. 	 August 2025 – Award Luggate Construction Contract September 2025 – Commence Luggate civil works December 2025 - Luggate due for completion 	Amber

Key Priorities - Capital Projects

July 2025

ITEM		COMMENTARY	NEXT KEY MILESTONES RAG STATUS				
COMMUNITY SER	VICE	ES – PARKS AND RESERVES, SPORT, RECREATION, COMMUNITY FACILITIE	ES AND VENUES, LIBRARIES				
Project Tohu - Coronet Revege- tation programme Major Projects	•	 Background: Project Tohu is one of the largest revegetation programmes currently being undertaken in Aotearoa, transitioning 200ha on the south facing slope of Coronet Peak from an ex-Douglas fir plantation (exotic species) into indigenous vegetation. The successful harvest of the Coronet Forest was completed in May 2023. Progress: Mountain bike trail construction continued. Minimal activity at the site during the winter months. 	 November/December 2025 – Completion of first stage of mountain bike trail construction in late spring due to available resource. Second stage of the trail network plan to commence, weather permitting. March/April 2026 – Autumn planting. 	Green			
Ballantyne Road Site remediation works	•	 Background: The Ballantyne Road project is to convert a 20ha site into a flat grassed area for future recreational and community facilities/needs. Progress: Testing completed on the cleared site and contaminated material removed to an encapsulation cell. Further testing completed to ensure no further contaminated material remains in the identified areas. Removal and backfill of old wastewater pipes completed. Planning underway to move into the earthworks phase of the project. 	 August 2025 – Earthworks commence to begin cut and filling of the site. November 2025 - Ballantyne Road Sports Hub Development plan re-engagement with the community expected to begin. 	Green			
QEC Upgrades	•	 Background: The Queenstown Events Centre (QEC) is the premier recreation & sport hub for the District. A continual plan of upgrades and renewals is required to meet the ongoing needs of the community. This is delivered through a strategic programme of work outlined in the 2024-34 Long Term Plan. Progress: Project Management services for the QEC Indoor Courts project appointed and development of an overall programme underway. The Request For Proposal for a design team closed on 8 July with an extensive amount of tenders received. Tender evaluations and a decision are expected in mid August. This project is Amber as it is time delayed due to the review of the programme. The timeline will be reviewed once a project manager and design team is approved and an overall programme is developed. 	 August 2025 - Development of an overall programme and approval of a new timeline is expected. August 2025 - Design team appointed. 	Amber			

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STA	RAG STATUS	
CORPORATE SERV	ICES					
Annual Report 2024-2025	0	 Background: The Annual Report provides a clear account of the performance and activity of the Council in the preceding public sector financial year. Producing and publishing the report each year is a requirement of the Local Government Act. Progress: The project team was formed to produce the Annual Report 2024-2025. Document structure and ownership was agreed. Staff from across Council provided information relating to their performance throughout the year 1 July 2024 – 30 June 2025, which will be used to draft the full report. 	 Late August – late September 2025 - External audit period. 9 October 2025 – Adoption of the Annual Report at Council Meeting. 	Green	New	
Wānaka Airport Future Review Wānaka Airport Certification Queenstown Lakes District Council Wānaka Airport Future Review Queenstown Lakes District Council		 Background: QLDC signalled in the Long Term Plan its intent to enable the development of a long-term plan for Wānaka airport, and an assurance that the Upper Clutha community will be part of shaping it, noting this is a district asset and engagement will be open to the wider community and stakeholders. This Wānaka airport future review is related to the mandatory operational review (see Property section page 17) but is being undertaken as a separate workstream. Progress: First round community engagement complete. Extension/increased duration for the second round of community engagement. The project has reverted to Green due to a revised programme timeframe. 	 August 2025 – Hui 2 with Wānaka Airport/Key stakeholder Advisory Group. 19 August 2025 - Elected Member and Wānaka Upper Clutha Community Board workshop 2 – summary of first round community feedback and draft scenarios. (Agenda, Recording) Online engagement period 2 commences through to mid-September on Let's Talk. 29/30 August 2025 - Community drop-in session 2 – draft scenarios. 	Green		

Key Priorities - Strategies, Policies and Plans

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
STRATEGIC GROWTH -	- SPATIAL PLAN		
Te Tapuae Southern Corridor Te Tapuae Southern Corridor - QLDC	 The physical investigations for natural hazard assessment have been complete and the consultants are using the findings to progress the natural hazard assessments. The project team continued to meet regularly with consultants, with a focus on finalising the necessary technical reports, mainly to inform the implementation section of the Structure Plan. Public engagement closed in mid-July and the project team have been reviewing the feedback provided and updating the Structure Plan accordingly. More info on Let's Talk 30 July 2025 - An update was provided at the Planning & Strategy Committee meeting. 	 11 August 2025 - Grow Well Whaiora Partnership Steering Group 28 August 2025 - Planning & Strategy Committee meeting to provide an update. 4 September 2025 - Full Council meeting seeking to adopt the Structure Plan. 	Green
Spatial Plan Gen 2.0	 No further updates at this time until the Regional deal and subregional plan requirements are understood. This project is flagged Amber due to the delay to the overall programme timeframe caused by the HBA and now by the regional deal proposal. 	 Updates will be shared when Regional deal and sub- regional plan requirements are understood. The timeline for this is still unknown. 	Amber
CLIMATE ACTION			
Climate and Biodiversity Plan 2025-28 Climate Action (qldc.govt.nz)	 Background: Development of the 2025-2028 Climate & Biodiversity Plan is underway, with advice and guidance from the Climate Reference Group (CRG). The development process has involved an extensive review of recently released strategies, plans, reforms, guides and reviews to ensure actions align and integrate with the wide range of climate and biodiversity work progammes that are underway within Council and partner organisations. The plan will follow a similar structure to the existing Climate & Biodiversity Plan, but build on the progress already achieved, with the focus of the plan being "accelerating transformation through partnerships". An additional area of focus will be on 'Energy' (previously considered under the 'Built Environment') to support community resilience and rapid decarbonisation within the district. Progress: The Climate & Biodiversity Plan 2025-28 was finalised. 31 July 2025 - Plan adopted at Full Council meeting. Progress updates will be presented to Full Council in 6 monthly intervals. 	Project closed. No further updates. The plan can be found here: https://climateaction.qldc.govt.nz/media/2lidsbxp/qldc_climate-and-biodiversity-plan.pdf	Green

Key Priorities - Strategies, Policies and Plans

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
COMMUNITY PART	NER	SHIPS			
Responsible Camping Programme	 Background: Without the 2021 Bylaw, Council's ability to move campers on is limited. The process to develop a new freedom camping bylaw continues, with the aim to have a new bylaw in place before next Summer. Progress: In July one infringement was issued under the Reserves Act and three under the Freedom Camping Act. This is a significant reduction on summer months but in line with seasonal trends. 8 July 2025 – Community consultation began via Let's Talk. 14/15 July 2025 – Drop-in sessions were held in Queenstown and Wānaka to engage with the local community. 28 July 2025 – Online Webinar community engagement. 		 8 August 2025 – Community consultation ends 26/27 August 2025 – Hearing of submissions (meeting links: 26 August Hearing, 27 August Hearing) 28 August 2025 - Deliberations (meeting link: 28 August Deliberations) 9 October 2025 - Council meeting to adopt final bylaw. 	Green	•
COMMUNITY PART	NER	SHIPS - WELCOMING COMMUNITIES			
Welcoming Plan 2024-27 Welcoming Communities (qldc.govt. nz)		 Background: The Welcoming Plan provides a pathway to support equality and grow inclusive local communities so we can continue to evolve as a place that celebrates diversity and fosters economic growth. It is developed based on the Welcoming Communities Standard. Progress: 30 July 2025 – Presentation of Newcomers Guide and Welcoming Communities programme of work 2025-2026 to Pacific and migrant communities in Queenstown. Ongoing implementation of Newcomers Guide's distribution plan. Wānaka Library launched a 10-week Social English programme facilitated by trained ESOL tutors at no cost to participants. Funded by Central Lakes Trust. Alpine Aqualand launched First Splash: Swim with Confidence, a new 10-week swimming programme for migrant women - 17 Jul to 18 September. Funded by Central Lakes Trust. Partnership in place with Community Link Upper Clutha to embed Welcoming Communities activities in the area. Funded by Central Lakes Trust. Completion of 13 Pacific and migrant community group profiles. QLDC - Queenstown Lakes District Migrant Community Groups. 	 The Welcoming Plan is now in the implementation phase and more information about the plan can be found on our website here. QLDC - Welcoming Communities No further updates in this report. QLDC Welcoming Communities is working on a reporting mechanism/document to report to our internal and external stakeholders, on progress made based on the Welcoming Plan 2024-2027. 	Green	•

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
PARKS & RESERVE	S				
Blue-Green Network Plan Major Projects	•	 Background: The Blue Green Network (BGN) Plan will provide a strategic, long-term framework that identifies opportunities for protecting and integrating natural systems and open spaces into the planning and development of Queenstown Lakes District's urban areas and settlements. It is being prepared in partnership with Kai Tahu. Progress: Limited progress on development of communications materials due to staff resourcing. This has pushed out the timelines to achieve future milestones. 	September 2025 – Engagement with the community on the draft BGN Plan.	Green	•
Ben Lomond and Queenstown Hill Reserve Management Plan		 Background: BLQH Reserve Management Plan (RMP) will refresh the existing RMP for how this large-scale central Queenstown reserve with huge visitor numbers and a variety of users will be managed, protected and enhanced by QLDC for the community. Progress: 3 July 2025 – RMP recommended for adoption by the Community and Services Committee. 31 July 2025 - RMP was adopted by Full Council meeting. 	 No further updates. Project completed and closed. The RMP is published on the QLDC website here. Activities enabled by the RMP will be handled operationally. 	Green	-
Te Tapunui Queenstown Hill Forestry Management Plan	•	 Background: The draft Forestry Management Plan proposes removing all wilding tree species on the reserve and replanting the site with a mix of native/exotic forest and scrub/tussock grassland. Progress: 6 July 2025 – Submissions closed on the draft Forestry Management Plan. 92 submissions were received on Let's Talk. 21 July 2025 – 8 submitters spoke at the public hearing. Deliberations by the hearing panel were completed. (Agenda, Recording) 	4 September 2025 – Consideration of final Forestry Management Plan by <u>Full Council</u> .	Green	-

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
SPORT & RECREATION	N			
516 Ladies Mile	 Background: In 2019, Council purchased a 14ha site at 516 Ladies Mile for future development of open space and facilities for the community. Council approved budget of \$6.8M in the 24/34 LTP starting in July 2025. Pre work is currently underway. Progress: Further planning work undertaken to understand the capacity of the QLDC infrastructure services and connections. An updated programme and status report is underway for Council to consider in November 2025. 	 August 2025 - Review of QLDC infrastructure services and connections. November 2025 - Updated programme and status report prepared for Council. 	Green	
PROPERTY & INFRA	TRUCTURE			
Wānaka Airport Safety & Renewals Wānaka Airport Certification Queenstown Lakes District Council Wānaka Airport Future Review Queenstown Lakes District Council	 Background: Wānaka Airport has passed a threshold of activity whire requires it to achieve Qualifying Status under Part 139 of the Civil Aviation Rules. To achieve this works will be undertaken to provide a improved safety environment, including airstrip widening, tree remov and new fencing. Additionally, enhancements will be undertaken to the Three Waters infrastructure servicing the airport. Wanaka Airport Future Review will be undertaken as a separate project on page 13. Progress: A combined overview of all works has enabled discussion to commence with the Airport operational staff. The outcome of thes discussions is to ensure that all planned works do not impact the operation of the airport. 	assess the current infrastructure servicing the airport and develop plans for upgrading.	Green	
BYLAW DEVELOPME	NT			
Bylaw Development work programme	 Background: The purpose of this work programme is to ensure that QLDC's bylaws are reviewed and developed to meet statutory requirements and timeframes. Progress: 31 July 2025 – Full Council adopted a draft Traffic and Parking Bylaw 2025 for consultation via special consultative procedure on Let's Talk. July 2025 – Consultation for the draft Freedom Camping Bylaw 2025 via special consultative procedure from 8 July to 8 August 2025 on Let's Talk. 	Traffic & Parking Bylaw August 2025 – Consultation on a draft Traffic and Parking Bylaw 2025 via special consultative procedure on Let's Talk (7 August to 7 September). Freedom Camping Bylaw August 2025 - Hearing panel for the draft Freedom Camping Bylaw 2025 to receive submissions and make recommendations to Council on the draft bylaw. (meeting links: 26 August Hearing, 27 August Hearing, 28 August Deliberations)	Green	

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 8%

DESCRIPTION	July 2025 Actual	July 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
REVENUE									
Operating Revenue									
Income - Rates	14,671,481	14,629,010	42,471	14,671,481	14,629,010	42,471	176,700,120	8%	
Income - Grants & Subsidies	705,194	715,804	(10,611)	705,194	715,804	(10,611)	8,621,612	8%	
Income - Consents	1,707,620	1,675,138	32,482	1,707,620	1,675,138	32,482	18,443,758	9%	
Income - External Cost Recovery	70,932	290	70,642	70,932	290	70,642	3,478	2040%	*1
Income - Regulatory	1,456,231	1,293,141	163,091	1,456,231	1,293,141	163,091	10,810,434	13%	*2
Income - Operational	2,949,567	2,851,856	97,712	2,949,567	2,851,856	97,712	33,493,658	9%	*3
Total Operating Revenue	21,561,025	21,165,239	395,787	21,561,025	21,165,239	395,787	248,073,059	9%	
EXPENDITURE									
Personnel Expenditure									
Expenditure - Salaries and Wages	4,724,623	4,723,049	(1,573)	4,724,623	4,723,049	(1,573)	53,124,242	9%	
Expenditure - Salaries and Wages Contract	448,392	455,874	7,482	448,392	455,874	7,482	5,783,258	8%	
Expenditure - Elected Member Expenses	76,915	97,736	20,821	76,915	97,736	20,821	1,172,834	7%	
Expenditure - Personnel Other	155,042	229,781	74,739	155,042	229,781	74,739	2,764,949	6%	*4
Total Personnel Expenditure	5,404,971	5,506,440	101,469	5,404,971	5,506,440	101,469	62,845,282	9%	
Operating Expenditure									
Expenditure - Professional Services	458,475	562,803	104,327	458,475	562,803	104,327	8,345,072	5%	*5
Expenditure - Strategic Initiatives	144,494	129,041	(15,452)	144,494	129,041	(15,452)	1,585,749	9%	
Expenditure - Legal	143,060	358,359	215,299	143,060	358,359	215,299	4,300,306	3%	*6
Expenditure - Office Expenses	41,791	45,918	4,127	41,791	45,918	4,127	549,020	8%	
Expenditure - IT	401,158	462,758	61,600	401,158	462,758	61,600	5,553,099	7%	*7
Expenditure - Property costs	1,297,884	1,357,030	59,146	1,297,884	1,357,030	59,146	16,081,875	8%	
Expenditure - Infrastructure Maintenance	4,020,465	3,949,891	(70,574)	4,020,465	3,949,891	(70,574)	47,363,120	8%	*8
Expenditure - Parks & Reserves Maintenance	757,901	1,152,575	394,674	757,901	1,152,575	394,674	15,440,971	5%	*9

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 8%

DESCRIPTION	July 2025 Actual	July 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
EXPENDITURE									
Operating Expenditure continued									
Expenditure - Grants & Events	1,783,189	1,798,771	15,582	1,783,189	1,798,771	15,582	11,565,342	15%	
Expenditure - Travel & Accom	26,079	25,007	(1,073)	26,079	25,007	(1,073)	300,080	9%	
Expenditure - Regulatory	127,710	151,881	24,171	127,710	151,881	24,171	1,822,575	7%	
Expenditure - Other	380,313	318,986	(61,327)	380,313	318,986	(61,327)	3,850,695	10%	*10
Total Operating Expenditure	9,582,519	10,313,020	730,501	9,582,519	10,313,020	730,501	116,757,903	8%	
Interest and Depreciation									
Expenditure - Depreciation	5,856,950	5,856,948	(2)	5,856,950	5,856,948	(2)	70,283,370	9%	
Expenditure - Interest	2,470,731	2,274,169	(196,561)	2,470,731	2,274,169	(196,561)	26,889,625	8%	*11
Total Interest and Depreciation	8,327,680	8,131,117	(196,564)	8,327,680	8,131,117	(196,564)	97,172,995	9%	
TOTAL EXPENDITURE	23,315,171	23,950,577	635,406	23,315,171	23,950,577	635,406	276,776,179	8%	
NET OPERATING SURPLUS (DEFECIT)	(1,754,146)	(2,785,338)	1,031,193	(1,754,146)	(2,785,338)	1,031,193	(28,703,120)	6%	

*Commentary

Favourable variance relates to income received for Stormwater Maintanance agreement.

Favourable variance in Traffic & Parking Infringements & Parking Fees including taxi licences which are timing related.

*3 Income - Operational - \$0.1M favourable

Favourable variance in Community Services mostly re swimming lessons & aquatic education. Variance is timing related and not permanent.

*4 Expenditure - Personnel Other - \$0.1M underspent

Underspend relates to Recruitment fees and Learning & Develoment expenditure.

*5 Expenditure - Professional Services - \$0.1M underspent

Mainly re delay in timing of receipt of affordable housing invoice from Housing Trust

*6 Expenditure - Legal - \$0.2M underspent

It is difficult to estimate phasing of this budget due to its nature.

^{*1} Income - External Cost Recoveries - \$0.1M favourable

^{*2} Income - Regulatory - \$0.2M favourable

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 8%

*Commentary

*7 Expenditure - IT \$0.1M underspent

Increases in Service Contracts that have been budgeted but not yet taken effect. Underspend is not permanent.

*8 Expenditure - Infrastructure Maintenance - \$0.1M overspent

\$50k relates to Taumata Arowai water authority levy which is a new cost and unbudgeted for Financial Year 2025/26. There is also an unbudgeted Commerce Commisssion water services regulator levy in Financial Year 2026.

*9 Expenditure - Parks & Reserves Maintenance - \$0.4M underspent

Spend is lower during the winter months. Whilst budget has been phased, year to date costs have come in lower than anticipated.

*10 Expenditure - Other - \$0.1M overspent

Bad debt expense mainly relates to unpaid dog registration fees.

*11 Expenditure - Interest - \$0.2M overspent

Relates to higher loan balances than anticipated in the Long Term Plan.

*12 Income - Development Contributions - \$1.4M favourable

Due to the nature of this income, the timing of this income is difficult to estimate.

*13 Income - Grants & Subsidies Capex \$0.9M unfavourable

Includes unfavourable variances of \$0.4M within NZTA Subsidised capex, \$0.2M for Arterial Crown Infrastructure Projects subsidy income and \$0.4M for Other Capital Grants.

*14 Expenditure - Capital Projects \$2.2M underspent

July actuals of \$3.7M vs budget of \$5.9M. Significant project spend this month includes \$0.7M for Kingston New Scheme (SW), \$0.6M for Kingston New Scheme (WS), \$0.6M for Project Shotover Stage 3 (WW), \$0.3M for Compliance Response - UV Treatment (WS) and \$0.2M for Shotover Disposal Field (WW).

Capital Expenditure and Revenue

Financial Management Report

% of the year completed: 8%

DESCRIPTION	July 2025 Actual	July 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
Capital Revenue									
Income - Development Contributions	4,115,768	2,712,566	1,403,202	4,115,768	2,712,566	1,403,202	32,550,792	13%	*12
Income - Vested Assets	0	0	0	0	0	0	30,941,658	0%	
Income - Grants & Subsidies Capex	138,346	1,044,585	(906,239)	138,346	1,044,585	(906,239)	12,736,333	1%	*13
Income - Dividends received	0	0	0	0	0	0	13,015,000	0%	
Income - Gain/(Loss) on disposal of development property	0	0	0	0	0	0	104,981	0%	
Income - Gain/(Loss) on revaluation of investment property	0	0	0	0	0	0	1,322,689	0%	
Total Capital Revenue	4,254,114	3,757,151	496,963	4,254,114	3,757,151	496,963	90,671,453	5%	
Capital Expenditure									
Projects/Asset Purchases	3,700,133	5,882,427	2,182,295	3,700,133	5,882,427	2,182,295	182,295,474	2%	*14
Total Capital Expenditure	3,700,133	5,882,427	2,182,295	3,700,133	5,882,427	2,182,295	182,295,474		
NET CAPITAL FUNDING REQUIRED	(553,982)	2,125,276	1,685,331	(553,982)	2,125,276	1,685,331	91,624,021		
External Borrowing									
Loans	18,726,000			731,175,000			791,779,000		
Total Borrowing	18,726,000			731,175,000			791,779,000		