

22 November 2023

[REDACTED]

Sent via email to [REDACTED]

Dear [REDACTED],

REQUEST FOR OFFICIAL INFORMATION – RELEASE OF INFORMATION

Thank you for your request for information held by the Queenstown Lakes District Council (**QLDC**). On 10 October 2023 you requested the following information under the Local Government Official Information and Meetings Act 1987 (**LGOIMA**):

- Please provide the number of wastewater overflows that occurred in the Queenstown-Lakes District between 01/09/2022 to the current day.

In addition, please provide (where available) the date each overflow occurred, where it occurred, whether it was dry/wet weather, the estimated volume of wastewater discharged, and - where applicable - identify any surface water that was affected.

QLDC response

Please see the below link for the record of all overflows noted in the period of interest. The list includes our internal reference number, the date received, the location, whether the overflow occurred during wet weather and if it reached a freshwater body. Unfortunately, we do not hold estimates of the discharge volume for all overflows.

Between 30 August 2022 and 18 September 2023, 85 requests for service associated with wastewater overflows were received of these 15 impacted freshwater bodies.

It is worth noting that QLDC's performance around response to overflows and the quantity of overflows are reported in the monthly, quarterly and annual reports. I have attached a snip of the relevant section from the 22/23 report below:

[Workflow records](#)

In regard to cause of the overflows, approx. 50% of overflows are attributable to foreign objects (typically construction debris) or fat being introduced into the network, and approx. 20% are associated with root ingress. Other causes include pipe failure, cross connections and third-party damage.

HOW QLDC PERFORMED AGAINST ITS KEY PERFORMANCE INDICATORS (KPIs)

KPIs	Baseline Performance at 30 June 2020	Target Yr 2	Annual Result 2021-2022	Annual Result 2022-2023	Commentary
Median response time to attend to sewerage overflows resulting from blockages or other faults of a municipal sewerage system a) between the time of notification and the time when service personnel reach the site	17.5 mins	<60 minutes	26 minutes	22.5 minutes	The median response time to attend a site for wastewater overflows was 22.5 minutes for 2022-2023 and achieved the target set.
Median response time to attend to sewerage overflows resulting from blockages or other faults of a municipal sewerage system b) between the time of notification and resolution of the blockage or other fault	121 mins	<240 minutes	113 minutes	196.5 minutes	The median response time to resolve wastewater overflows was 196.5 minutes for 2022-2023 and achieved the target set. There were 64 wastewater overflows recorded.
Annual number of dry weather overflows from a municipal sewerage system per 1000 sewerage connections	1.66	<3	1.72	2.03	There were 2.03 dry weather overflows per 1,000 sewerage connections for the 2022-2023 period. This achieved the target set.
Compliance with resource consents for discharge to air, land, or water from a municipal sewerage system, measured by the number of: a) abatement notices b) infringement notices c) enforcement orders d) successful prosecutions	87%	100%	85%	85%	QLDC broadly complied with resource consents this year. There were no new enforcement actions for wastewater compliance. However, there are two existing abatement notices on two separate wastewater treatment plants in the district. There are currently 13 active discharge consents, and 11 of these were compliant in the reporting period. > Abatement notice EN.RMA.20.0037 for the Hāwea wastewater treatment plant (WWTP). > Abatement notice EN.RMA.21.0025 for the Shotover wastewater treatment plant (WWTP).
<i>Number of complaints per 1000 properties connected to a municipal sewerage system about: reticulation network about</i>					All categories met the annual target.
Odour	0.04	<5	1.34	1.22	
Faults	3.16	<5	3.06	3.22	
Blockages	2.25	<5	1.44	1.4	
The territorial authority's response to issues with its sewerage system.	0	<2	0	0	

Kind Regards,



Official Information Advisor

Reference ID	Date Received	Property Address	Dry or Wet Weather	Land or Water
WW23/0184	14-Sep-2023 15:37:02	5 STEWART STREET FRANKTON 9300	Dry	Land
WW23/0183	13-Sep-2023 15:13:23	44 ARAWATA TERRACE SUNSHINE BAY 9300	Dry	Land
WW23/0181	12-Sep-2023 17:41:00	No Property	Dry	Land
WW23/0180	05-Sep-2023 16:26:03	5 WILLIAM REES PLACE KAWARAU FALLS 9300	Dry	Land
WW23/0178	04-Sep-2023 09:10:15	33 JOE O'connell DRIVE FRANKTON 9300	Dry	Land
WW23/0177	01-Sep-2023 18:53:00	BEACON POINT ROAD WANAKA 9305	Dry	Water
WW23/0170	19-Aug-2023 10:48:00	No Property	Dry	Land
WW23/0167	10-Aug-2023 13:03:09	19 MOUNT LINTON AVENUE WANAKA 9305	Dry	Land
WW23/0166	13-Aug-2023 11:30:00	CAMP STREET QUEENSTOWN 9300	Wet	Water
WW23/0165	10-Aug-2023 16:32:08	6 FOUR VIEWS AVENUE KELVIN HEIGHTS 9300	Dry	Land
WW23/0163	05-Aug-2023 19:25:00	No Property	Dry	Land
WW23/0162	03-Aug-2023 15:07:05	98 PARK STREET QUEENSTOWN 9300	Dry	Water
WW23/0150	21-Jul-2023 10:54:16	No Property	Dry	Land
WW23/0145	18-Jul-2023 12:17:11	DOMAIN ROAD HAWEA FLAT 9382	Dry	Land
WW23/0140	15-Jul-2023 09:01:00	No Property	Dry	Land
WW23/0137	12-Jul-2023 09:53:29	24 BOWEN STREET QUEENSTOWN 9300	Dry	Land
WW23/0136	11-Jul-2023 09:09:33	23 WAKATIPU HEIGHTS QUEENSTOWN 9300	Dry	Water
WW23/0135	08-Jul-2023 11:00:00	CEMETERY ROAD QUEENSTOWN 9300	Dry	Land
WW23/0132	04-Jul-2023 14:45:16	PARK STREET QUEENSTOWN 9300	Dry	Water
WW23/0130	30-Jun-2023 13:13:03	116A MOUNT IRON DRIVE WANAKA 9305	Dry	Land
WW23/0129	29-Jun-2023 11:28:32	13 LAKE AVENUE FRANKTON 9300	Dry	Land
WW23/0121	20-Jun-2023 12:31:11	14 SHORELINE ROAD FRANKTON 9300	Dry	Land
WW23/0120	18-Jun-2023 14:43:00	LAKE AVENUE FRANKTON 9300	Dry	Land
WW23/0116	12-Jun-2023 15:35:04	No Property	Dry	Land
WW23/0108	05-Jun-2023 11:00:00	No Property	Dry	Water
WW23/0106	26-May-2023 13:08:22	No Property	Dry	Land
WW23/0101	23-May-2023 10:03:53	13 CEDAR DRIVE KELVIN HEIGHTS 9300	Dry	Land
WW23/0099	20-May-2023 14:42:00	No Property	Dry	Water
WW23/0098	19-May-2023 09:57:26	No Property	Dry	Land
WW23/0096	13-May-2023 12:53:00	BEACH STREET QUEENSTOWN 9300	Dry	Land
WW23/0095	12-May-2023 21:34:00	LAKE AVENUE FRANKTON 9300	Dry	Land
WW23/0092	09-May-2023 12:18:57	159 GORGE ROAD QUEENSTOWN 9300	Dry	Land
WW23/0089	26-Apr-2023 08:24:17	No Property	Dry	Land
WW23/0083	14-Apr-2023 09:15:20	No Property	Dry	Land
WW23/0080	12-Apr-2023 08:57:11	No Property	Dry	Water
WW23/0078	10-Apr-2023 20:03:00	BUCKINGHAM STREET ARROWTOWN 9302	Dry	Water
WW23/0076	09-Apr-2023 17:31:00	114 STONE STREET WANAKA 9305	Dry	Water
WW23/0075	09-Apr-2023 08:27:00	548 PENINSULA ROAD KELVIN HEIGHTS 9300	Dry	Water
WWL23/0004	05-Apr-2023 08:33:01	6 CRAWFORD PLACE LAKE HAYES 9304	Wet	Land
WW23/0065	28-Mar-2023 14:49:54	No Property	Dry	Land
WW23/0055	14-Mar-2023 18:09:00	STANLEY STREET QUEENSTOWN 9300	Dry	Water
WW23/0053	14-Mar-2023 13:57:19	No Property	Dry	Land
WWL23/0002	14-Mar-2023 13:44:13	No Property	Wet	Land
WW23/0052	14-Mar-2023 08:57:24	5 BAKER GROVE WANAKA 9305	Dry	Water
WW23/0049	07-Mar-2023 19:30:00	ALLAN CRESCENT FRANKTON 9300	Dry	Land
WW23/0046	04-Mar-2023 17:49:00	FRANKTON ROAD FRANKTON 9300	Dry	Water
WW23/0043	01-Mar-2023 16:09:03	No Property	Dry	Land
WW23/0042	28-Feb-2023 10:06:56	No Property	Dry	Land
WW23/0036	15-Feb-2023 12:45:53	333 BEACON POINT ROAD WANAKA 9305	Dry	Land
WW23/0034	14-Feb-2023 13:12:00	114 STONE STREET WANAKA 9305	Dry	Land
WW23/0033	14-Feb-2023 12:38:59	72 AUBREY ROAD WANAKA 9305	Dry	Land
WW23/0032	14-Feb-2023 11:19:42	72 AUBREY ROAD WANAKA 9305	Dry	Land
WW23/0028	12-Feb-2023 17:16:00	No Property	Dry	Land
WW23/0026	08-Feb-2023 13:32:13	4 ISABEL COURT ARROWTOWN 9302	Dry	Land
WW23/0020	25-Jan-2023 16:13:20	No Property	Dry	Land
WW23/0017	22-Jan-2023 13:39:00	No Property	Dry	Land
WW23/0013	19-Jan-2023 14:02:53	27 BELFAST TERRACE QUEENSTOWN 9300	Dry	Land
WW23/0012	17-Jan-2023 12:05:34	No Property	Dry	Land
WW23/0003	02-Jan-2023 11:16:00	150 FERNHILL ROAD FERNHILL 9300	Dry	Land
WW23/0001	04-Jan-2023 13:19:47	21 HOBART STREET QUEENSTOWN 9300	Dry	Water

WW22/0221	26-Dec-2022 17:22:00	27 BELFAST TERRACE QUEENSTOWN 9300	Dry	Land
WW22/0218	23-Dec-2022 19:18:00	114 STONE STREET WANAKA 9305	Dry	Land
WW22/0217	19-Dec-2022 17:37:00	225 FRANKTON ROAD QUEENSTOWN 9300	Dry	Land
WW22/0215	18-Dec-2022 07:50:00	1 WAIMANA PLACE WANAKA 9305	Dry	Land
WW22/0209	13-Dec-2022 21:03:00	No Property	Dry	Land
WW22/0204	08-Dec-2022 09:48:31	20 ROBINS ROAD QUEENSTOWN 9300	Dry	Land
WW22/0203	02-Dec-2022 09:18:53	No Property	Dry	Land
WW22/0201	28-Nov-2022 16:11:40	67 STANLEY STREET QUEENSTOWN 9300	Dry	Land
WW22/0200	26-Nov-2022 20:41:00	46 MAN STREET QUEENSTOWN 9300	Dry	Land
WW22/0197	19-Nov-2022 10:29:00	AUBREY ROAD WANAKA 9305	Dry	Land
WW22/0195	17-Nov-2022 08:42:00	32 VEINT CRESCENT QUEENSTOWN 9300	Dry	Land
WW22/0191	05-Nov-2022 10:17:00	AUBREY ROAD WANAKA 9305	Dry	Land
WW22/0187	27-Oct-2022 22:24:00	No Property	Dry	Land
WW22/0186	27-Oct-2022 10:39:44	4-4A BUCKINGHAM STREET ARROWTOWN 9302	Dry	Land
WW22/0182	14-Oct-2022 20:33:00	No Property	Dry	Land
WW22/0180	12-Oct-2022 14:56:51	Unit A/26 SAINSBURY ROAD FERNHILL 9300	Dry	Land
WW22/0177	09-Oct-2022 17:04:00	No Property	Dry	Land
WW22/0172	01-Oct-2022 13:14:00	No Property	Dry	Land
WW22/0167	28-Sep-2022 13:40:38	71 RED OAKS DRIVE FRANKTON 9300	Dry	Land
WW22/0161	22-Sep-2022 10:37:59	20 REMARKABLES CRESCENT FRANKTON 9300	Dry	Land
WW22/0160	17-Sep-2022 13:13:00	No Property	Dry	Land
WW22/0157	14-Sep-2022 11:32:14	No Property	Dry	Land
WW23/0172	20-Aug-2023 10:47:00	No Property	Dry	Land
WW23/0143	17-Jul-2023 12:31:56	85 BEACON POINT ROAD WANAKA 9305	Wet	Land
WWL23/0006	05-Jun-2023 15:40:00	No Property	Wet	Land

Reference ID	Description	Stage	Category	Sub Category	Is Duplicate	Is Original Request	Date Created	Date Received	Date Reviewed	Deadline Date	Date Completed	Resolution Code	Priority	Request Type	Status	Custom Field Flag 3	Custom Field Flag 6	Property Address
WW23/0184	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	14-Sep-2023	14-Sep-2023 15:37:02	14-Sep-2023 18:45:00	14-Sep-2023 19:37:08	15-Sep-2023 09:37:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	5 STEWART STREET FRANKTON 9300
WW23/0183	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	13-Sep-2023	13-Sep-2023 15:13:23	13-Sep-2023 15:30:00	13-Sep-2023 19:13:34	13-Sep-2023 17:15:00	COUNCILRES	URGENT	WASTE WATER	Inactive	Y	N	44 ARAWATA TERRACE SUNSHINE BAY 9300
WW23/0181	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	12-Sep-2023	12-Sep-2023 17:41:00	12-Sep-2023 17:42:00	12-Sep-2023 22:00:33	12-Sep-2023 20:11:00	COUNCILRES	URGENT	WASTE WATER	Inactive	Y	N	No Property
WW23/0180	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	05-Sep-2023	05-Sep-2023 16:26:03	05-Sep-2023 17:06:00	05-Sep-2023 20:26:07	05-Sep-2023 18:17:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	5 WILLIAM REES PLACE KAWARAU FALLS 9300
WW23/0178	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	04-Sep-2023	04-Sep-2023 09:10:15	04-Sep-2023 10:22:00	04-Sep-2023 13:10:17	04-Sep-2023 10:35:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	33 JOE O'connell DRIVE FRANKTON 9300
WW23/0177	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	01-Sep-2023	01-Sep-2023 18:53:00	01-Sep-2023 19:32:00	01-Sep-2023 23:15:31	01-Sep-2023 20:40:00		URGENT	WASTE WATER	Active	Y	N	BEACON POINT ROAD WANAKA 9305
WW23/0170	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	21-Aug-2023	19-Aug-2023 10:48:00	19-Aug-2023 11:15:00	21-Aug-2023 14:34:21	19-Aug-2023 14:23:00	UNSUBST	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0167	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	15-Aug-2023	10-Aug-2023 13:03:09	10-Aug-2023 14:21:00	15-Aug-2023 18:53:07	10-Aug-2023 16:21:00	COUNCILRES	URGENT	WASTE WATER	Inactive	Y	N	19 MOUNT LINTON AVENUE WANAKA 9305
WW23/0166	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	13-Aug-2023	13-Aug-2023 11:30:00	13-Aug-2023 11:50:00	13-Aug-2023 14:10:10	13-Aug-2023 14:07:00	COUNCILRES	URGENT	WASTE WATER	Inactive	Y	Y	CAMP STREET QUEENSTOWN 9300
WW23/0165	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	10-Aug-2023	10-Aug-2023 16:32:08	10-Aug-2023 17:00:00	10-Aug-2023 20:32:09	11-Aug-2023 10:39:00	UNSUBST	URGENT	WASTE WATER	Inactive	N	N	6 FOUR VIEWS AVENUE KELVIN HEIGHTS 9300
WW23/0163	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	05-Aug-2023	05-Aug-2023 19:25:00	05-Aug-2023 19:50:00	05-Aug-2023 23:45:15	05-Aug-2023 09:15:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0162	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	03-Aug-2023	03-Aug-2023 15:07:05	03-Aug-2023 15:40:00	03-Aug-2023 19:07:08	03-Aug-2023 15:45:00	COUNCILRES	URGENT	WASTE WATER	Inactive	Y	N	98 PARK STREET QUEENSTOWN 9300
WW23/0150	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	21-Jul-2023	21-Jul-2023 10:54:16	21-Jul-2023 11:34:00	21-Jul-2023 14:54:17	21-Jul-2023 13:44:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0145	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	18-Jul-2023	18-Jul-2023 12:17:11	18-Jul-2023 12:33:00	18-Jul-2023 16:17:17	18-Jul-2023 14:51:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	DOMAIN ROAD HAWEA FLAT 9382
WW23/0140	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	15-Jul-2023	15-Jul-2023 09:01:00	15-Jul-2023 09:50:00	15-Jul-2023 13:15:45	15-Jul-2023 11:29:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0137	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	12-Jul-2023	12-Jul-2023 09:53:29	12-Jul-2023 10:17:00	12-Jul-2023 13:53:30	12-Jul-2023 11:13:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	24 BOWEN STREET QUEENSTOWN 9300
WW23/0136	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	11-Jul-2023	11-Jul-2023 09:09:33	11-Jul-2023 10:30:00	11-Jul-2023 13:09:37	12-Jul-2023 12:45:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	23 WAKATIPU HEIGHTS QUEENSTOWN 9300
WW23/0135	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	08-Jul-2023	08-Jul-2023 11:00:00	08-Jul-2023 11:30:00	08-Jul-2023 15:15:13	08-Jul-2023 12:00:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	CEMETERY ROAD QUEENSTOWN 9300
WW23/0132	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	05-Jul-2023	04-Jul-2023 14:45:16	04-Jul-2023 14:54:00	05-Jul-2023 14:15:18	04-Jul-2023 23:02:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	PARK STREET QUEENSTOWN 9300
WW23/0130	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	30-Jun-2023	30-Jun-2023 13:13:03	30-Jun-2023 13:23:00	30-Jun-2023 17:13:04	30-Jun-2023 14:30:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	116A MOUNT IRON DRIVE WANAKA 9305
WW23/0129	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	29-Jun-2023	29-Jun-2023 11:28:32	29-Jun-2023 11:57:00	29-Jun-2023 15:28:35	29-Jun-2023 12:55:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	13 LAKE AVENUE FRANKTON 9300
WW23/0121	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	20-Jun-2023	20-Jun-2023 12:31:11	20-Jun-2023 12:33:00	20-Jun-2023 16:31:14	20-Jun-2023 15:39:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	14 SHORELINE ROAD FRANKTON 9300
WW23/0120	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	18-Jun-2023	18-Jun-2023 14:43:00	18-Jun-2023 15:04:00	18-Jun-2023 19:00:12	18-Jun-2023 16:49:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	LAKE AVENUE FRANKTON 9300
WW23/0116	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	12-Jun-2023	12-Jun-2023 15:35:04	12-Jun-2023 15:58:00	12-Jun-2023 19:35:05	13-Jun-2023 08:21:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0108	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	05-Jun-2023	05-Jun-2023 11:00:00	05-Jun-2023 11:20:00	05-Jun-2023 15:15:43	05-Jun-2023 13:03:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0106	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	26-May-2023	26-May-2023 13:08:22	26-May-2023 14:43:00	26-May-2023 17:08:24	26-May-2023 14:55:00	UNSUBST	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0101	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	23-May-2023	23-May-2023 10:03:53	23-May-2023 10:32:00	23-May-2023 14:03:55	23-May-2023 11:58:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	13 CEDAR DRIVE KELVIN HEIGHTS 9300
WW23/0099	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	20-May-2023	20-May-2023 14:42:00	20-May-2023 15:15:00	20-May-2023 19:00:15	20-May-2023 18:23:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0098	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	19-May-2023	19-May-2023 09:57:26	19-May-2023 10:49:00	19-May-2023 13:57:29	19-May-2023 11:32:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0096	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	13-May-2023	13-May-2023 12:53:00	13-May-2023 13:07:00	13-May-2023 17:15:17	13-May-2023 16:01:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	BEACH STREET QUEENSTOWN 9300
WW23/0095	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	12-May-2023	12-May-2023 21:34:00	12-May-2023 22:34:00	13-May-2023 01:46:24	12-May-2023 23:22:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	LAKE AVENUE FRANKTON 9300
WW23/0092	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	09-May-2023	09-May-2023 12:18:57	09-May-2023 12:29:00	09-May-2023 16:19:00	09-May-2023 12:50:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	159 GORGE ROAD QUEENSTOWN 9300
WW23/0089	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	26-Apr-2023	26-Apr-2023 08:24:17	26-Apr-2023 08:45:00	26-Apr-2023 12:24:18	26-Apr-2023 14:40:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0083	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	14-Apr-2023	14-Apr-2023 09:15:20	14-Apr-2023 09:45:00	14-Apr-2023 13:15:22	21-Apr-2023 16:55:10	EXTREQMAN	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0080	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	12-Apr-2023	12-Apr-2023 08:57:11	12-Apr-2023 08:58:00	12-Apr-2023 13:47:41	12-Apr-2023 11:46:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0078	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	10-Apr-2023	10-Apr-2023 20:03:00	10-Apr-2023 20:52:00	11-Apr-2023 00:15:19	10-Apr-2023 22:46:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	BUCKINGHAM STREET ARROWTOWN 9302
WW23/0076	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	09-Apr-2023	09-Apr-2023 17:31:00	09-Apr-2023 17:51:00	09-Apr-2023 21:45:21	09-Apr-2023 18:10:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	114 STONE STREET WANAKA 9305
WW23/0075	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	09-Apr-2023	09-Apr-2023 08:27:00	09-Apr-2023 09:31:00	09-Apr-2023 12:45:31	09-Apr-2023 09:45:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	548 PENINSULA ROAD KELVIN HEIGHTS 9300
WWL23/0004	Wastewater Overflow (Lake Hayes)	COMPLETE	WASTEWATLH	WWOVERFLH	N	N	05-Apr-2023	05-Apr-2023 08:33:01	05-Apr-2023 00:00:00	05-Apr-2023 12:33:05	05-Apr-2023 20:28:31	COUNCILRES	URGENT	WASTE WATER	Inactive			6 CRAWFORD PLACE LAKE HAYES 9304

WW23/0065	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	28-Mar-2023	28-Mar-2023 14:49:54	28-Mar-2023 15:43:00	28-Mar-2023 18:49:59	28-Mar-2023 15:47:00	UNSUBST	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0055	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Mar-2023	14-Mar-2023 18:09:00	14-Mar-2023 18:31:00	14-Mar-2023 22:30:10	14-Mar-2023 22:45:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	STANLEY STREET QUEENSTOWN 9300
WW23/0053	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Mar-2023	14-Mar-2023 13:57:19	14-Mar-2023 15:22:00	14-Mar-2023 17:57:20	14-Mar-2023 23:35:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WWL23/0002	Wastewater Overflow (Lake Hayes)	COMPLETE	WASTEWATLH	WVOVERFLH	N	N	14-Mar-2023	14-Mar-2023 13:44:13		14-Mar-2023 17:44:17	17-Mar-2023 10:03:06	EXTREQMAN	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0052	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Mar-2023	14-Mar-2023 08:57:24	14-Mar-2023 09:15:00	29-Mar-2023 00:57:25	14-Mar-2023 09:30:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	5 BAKER GROVE WANAKA 9305
WW23/0049	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	07-Mar-2023	07-Mar-2023 19:30:00	07-Mar-2023 19:30:00	07-Mar-2023 23:45:20	07-Mar-2023 20:55:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	ALLAN CRESCENT FRANKTON 9300
WW23/0046	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	04-Mar-2023	04-Mar-2023 17:49:00	04-Mar-2023 18:09:00	04-Mar-2023 22:00:17	04-Mar-2023 21:13:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	FRANKTON ROAD FRANKTON 9300
WW23/0043	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	01-Mar-2023	01-Mar-2023 16:09:03	01-Mar-2023 17:04:00	01-Mar-2023 20:09:06	01-Mar-2023 14:10:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0042	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	28-Feb-2023	28-Feb-2023 10:06:56	28-Feb-2023 10:28:00	28-Feb-2023 14:06:59	28-Feb-2023 10:47:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0036	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	15-Feb-2023	15-Feb-2023 12:45:53	15-Feb-2023 12:53:00	15-Feb-2023 16:45:56	15-Feb-2023 14:27:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	333 BEACON POINT ROAD WANAKA 9305
WW23/0034	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Feb-2023	14-Feb-2023 13:12:00	14-Feb-2023 13:38:00	14-Feb-2023 17:12:02	14-Feb-2023 15:44:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	114 STONE STREET WANAKA 9305
WW23/0033	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Feb-2023	14-Feb-2023 12:38:59	14-Feb-2023 12:45:00	17-Feb-2023 16:39:01	15-Feb-2023 13:54:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	72 AUBREY ROAD WANAKA 9305
WW23/0032	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Feb-2023	14-Feb-2023 11:19:42	14-Feb-2023 11:36:00	14-Feb-2023 15:19:53	14-Feb-2023 12:29:54	CLOSINGCOM	URGENT	WASTE WATER	Inactive	N	N	72 AUBREY ROAD WANAKA 9305
WW23/0028	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	12-Feb-2023	12-Feb-2023 17:16:00	12-Feb-2023 18:06:00	12-Feb-2023 21:30:13	13-Feb-2023 08:52:00	UNSUBST	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0026	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	08-Feb-2023	08-Feb-2023 13:32:13	08-Feb-2023 14:12:00	08-Feb-2023 17:32:15	08-Feb-2023 23:14:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	4 ISABEL COURT ARROWTOWN 9302
WW23/0020	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	25-Jan-2023	25-Jan-2023 16:13:20	25-Jan-2023 16:32:00	25-Jan-2023 20:13:22	25-Jan-2023 16:54:00	UNSUBST	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0017	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	22-Jan-2023	22-Jan-2023 13:39:00	22-Jan-2023 13:42:00	22-Jan-2023 17:45:15	22-Jan-2023 18:32:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0013	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	19-Jan-2023	19-Jan-2023 14:02:53	19-Jan-2023 14:17:00	19-Jan-2023 18:03:00	19-Jan-2023 15:13:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	27 BELFAST TERRACE QUEENSTOWN 9300
WW23/0012	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	17-Jan-2023	17-Jan-2023 12:05:34	17-Jan-2023 12:33:00	17-Jan-2023 16:05:39	18-Jan-2023 12:00:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0003	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	05-Jan-2023	02-Jan-2023 11:16:00	02-Jan-2023 11:23:00	05-Jan-2023 16:56:25	02-Jan-2023 16:56:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	150 FERNHILL ROAD FERNHILL 9300
WW23/0001	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	04-Jan-2023	04-Jan-2023 13:19:47	04-Jan-2023 17:11:00	04-Jan-2023 17:19:49	04-Jan-2023 17:11:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	21 HOBART STREET QUEENSTOWN 9300
WW22/0221	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	26-Dec-2022	26-Dec-2022 17:22:00	26-Dec-2022 18:07:00	26-Dec-2022 21:45:06	26-Dec-2022 22:16:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	27 BELFAST TERRACE QUEENSTOWN 9300
WW22/0218	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	23-Dec-2022	23-Dec-2022 19:18:00	23-Dec-2022 19:45:00	23-Dec-2022 23:30:08	26-Dec-2022 10:25:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	114 STONE STREET WANAKA 9305
WW22/0217	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	19-Dec-2022	19-Dec-2022 17:37:00	19-Dec-2022 17:49:00	19-Dec-2022 22:00:11	20-Dec-2022 03:09:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	225 FRANKTON ROAD QUEENSTOWN 9300
WW22/0215	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	18-Dec-2022	18-Dec-2022 07:50:00	18-Dec-2022 08:30:00	18-Dec-2022 12:15:16	18-Dec-2022 16:04:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	1 WAIMANA PLACE WANAKA 9305
WW22/0209	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	13-Dec-2022	13-Dec-2022 21:03:00	13-Dec-2022 21:10:00	14-Dec-2022 01:30:23	14-Dec-2022 18:45:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0204	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	08-Dec-2022	08-Dec-2022 09:48:31	08-Dec-2022 10:02:00	03-Dec-2022 13:48:35	08-Dec-2022 12:09:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	20 ROBINS ROAD QUEENSTOWN 9300
WW22/0203	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	02-Dec-2022	02-Dec-2022 09:18:53	02-Dec-2022 09:39:00	27-Nov-2022 13:18:55	02-Dec-2022 16:56:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0201	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	28-Nov-2022	28-Nov-2022 16:11:40	28-Nov-2022 16:38:00	23-Nov-2022 20:11:42	28-Nov-2022 19:14:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	67 STANLEY STREET QUEENSTOWN 9300
WW22/0200	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	26-Nov-2022	26-Nov-2022 20:41:00	26-Nov-2022 20:59:00	22-Nov-2022 01:00:11	28-Nov-2022 09:24:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	46 MAN STREET QUEENSTOWN 9300
WW22/0197	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	19-Nov-2022	19-Nov-2022 10:29:00	19-Nov-2022 11:00:00	14-Nov-2022 14:45:18	20-Nov-2022 17:31:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	AUBREY ROAD WANAKA 9305
WW22/0195	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	17-Nov-2022	17-Nov-2022 08:42:00	17-Nov-2022 09:29:00	12-Nov-2022 14:02:11	21-Nov-2022 10:15:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	32 VEINT CRESCENT QUEENSTOWN 9300
WW22/0191	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	05-Nov-2022	05-Nov-2022 10:17:00	05-Nov-2022 10:18:00	31-Oct-2022 14:30:26	07-Nov-2022 23:14:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	AUBREY ROAD WANAKA 9305
WW22/0187	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	27-Oct-2022	27-Oct-2022 22:24:00	28-Oct-2022 12:27:00	04-Nov-2022 02:45:19	28-Oct-2022 03:02:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0186	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	27-Oct-2022	27-Oct-2022 10:39:44	27-Oct-2022 11:22:00	22-Oct-2022 14:39:45	27-Oct-2022 12:15:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	4-4A BUCKINGHAM STREET ARROWTOWN 9302
WW22/0182	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	14-Oct-2022	14-Oct-2022 20:33:00	14-Oct-2022 22:33:00	10-Oct-2022 00:46:28	14-Oct-2022 22:43:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0180	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	12-Oct-2022	12-Oct-2022 14:56:51	12-Oct-2022 15:25:00	07-Oct-2022 18:56:53	12-Oct-2022 21:17:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	Unit A/26 SAINSBURY ROAD FERNHILL 9300
WW22/0177	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	09-Oct-2022	09-Oct-2022 17:04:00	09-Oct-2022 17:45:00	04-Oct-2022 21:30:10	09-Oct-2022 18:20:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0172	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	03-Oct-2022	01-Oct-2022 13:14:00	01-Oct-2022 13:30:00	03-Oct-2022 13:45:46	01-Oct-2022 14:00:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0167	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	28-Sep-2022	28-Sep-2022 13:40:38	28-Sep-2022 14:24:00	23-Sep-2022 17:40:43	28-Sep-2022 10:46:00	PRIVATE	URGENT	WASTE WATER	Inactive	N	N	71 RED OAKS DRIVE FRANKTON 9300
WW22/0161	Wastewater Overflow	COMPLETE	WASTEWAT	WVOVERFL	N	N	22-Sep-2022	22-Sep-2022 10:37:59	22-Sep-2022 11:03:00	17-Sep-2022 14:38:01	22-Sep-2022 13:17:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	20 REMARKABLES CRESCENT FRANKTON 9300

WW22/0160	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	17-Sep-2022	17-Sep-2022 13:13:00	17-Sep-2022 13:15:00	12-Sep-2022 17:30:15	17-Sep-2022 17:02:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW22/0157	Wastewater Overflow	COMPLETE	WASTEWAT	WWOVERFL	N	N	14-Sep-2022	14-Sep-2022 11:32:14	14-Sep-2022 11:43:00	09-Sep-2022 15:32:18	14-Sep-2022 14:15:00	COUNCILRES	URGENT	WASTE WATER	Inactive	N	N	No Property
WW23/0172	Wastewater Blockage Clearing	COMPLETE	WASTEWAT	WWBLOCK	N	N	21-Aug-2023	20-Aug-2023 10:47:00	20-Aug-2023 11:00:00	23-Aug-2023 12:54:56	20-Aug-2023 18:00:00	COUNCILRES	URGENT	WASTE WATER	Inactive	Y	N	No Property
WW23/0143	Wastewater Blockage Clearing	COMPLETE	WASTEWAT	WWBLOCK	N	N	17-Jul-2023	17-Jul-2023 12:31:56	17-Jul-2023 12:33:00	18-Jul-2023 23:58:58	17-Jul-2023 16:03:00	COUNCILRES	ROUTINE	WASTE WATER	Inactive	Y	Y	85 BEACON POINT ROAD WANAKA 9305
WWL23/0006	Wastewater Blockage Clearing (Lake Hayes)	COMPLETE	WASTEWATLH	WWBLOCKLH	N	N	05-Jun-2023	05-Jun-2023 15:40:00		06-Jun-2023 16:00:15	07-Jun-2023 12:35:03	CLOSINGCOM	ROUTINE	WASTE WATER	Inactive			No Property

Reference ID	Date Received	Property Address	Land or Water
WW23/0001	04-Jan-2023 13:19:47	21 HOBART STREET QUEENSTOWN 9300	Water
WW23/0046	04-Mar-2023 17:49:00	FRANKTON ROAD FRANKTON 9300	Water
WW23/0052	14-Mar-2023 08:57:24	5 BAKER GROVE WANAKA 9305	Water
WW23/0055	14-Mar-2023 18:09:00	STANLEY STREET QUEENSTOWN 9300	Water
WW23/0075	09-Apr-2023 08:27:00	548 PENINSULA ROAD KELVIN HEIGHTS 9300	Water
WW23/0076	09-Apr-2023 17:31:00	114 STONE STREET WANAKA 9305	Water
WW23/0078	10-Apr-2023 20:03:00	BUCKINGHAM STREET ARROWTOWN 9302	Water
WW23/0080	12-Apr-2023 08:57:11	Intersection of Stanley St & Coronation Drive	Water
WW23/0099	20-May-2023 14:42:00	136 Frankton Road, Frankton	Water
WW23/0108	05-Jun-2023 11:00:00	17 Beetham Street, Queenstown	Water
WW23/0132	04-Jul-2023 14:45:16	PARK STREET QUEENSTOWN 9300	Water
WW23/0136	11-Jul-2023 09:09:33	23 WAKATIPU HEIGHTS QUEENSTOWN 9300	Water
WW23/0162	03-Aug-2023 15:07:05	98 PARK STREET QUEENSTOWN 9300	Water
WW23/0166	13-Aug-2023 11:30:00	CAMP STREET QUEENSTOWN 9300	Water
WW23/0177	01-Sep-2023 18:53:00	BEACON POINT ROAD WANAKA 9305	Water