Monthly Highlight Report

Key Performance Indicators – Traffic light status report

Health & Safety Summary

Key Priorities Update

Financial Management Report

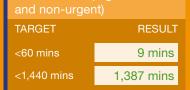


Core Infrastructure and Services

Key Performance Indicators

WATER CONSUMPTION Average consumption of TARGET 709.31L **WATER SUPPLY COMPLAINTS**

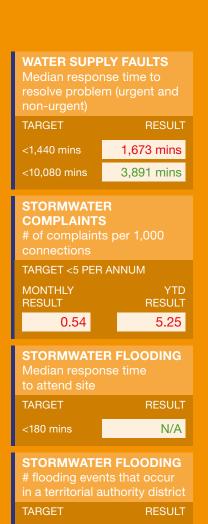
TARGET <4 PER ANNUM						
	MONTHLY RESULT	YTD RESULT				
Odour	0	0.06				
Clarity	0.03	0.72				
Taste	0	0.03				
Pressure/ flow	1.31	4.50				
Continuity of supply	0.13	2.46				
TARGET <2 PER ANNUM						
QLDC response	0	0				

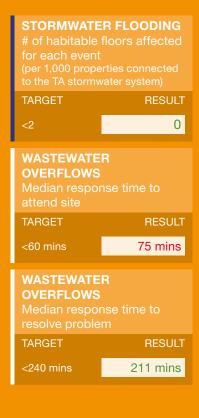


WATER SUPPLY FAULTS

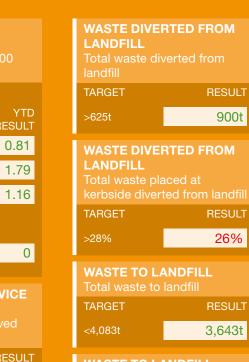
Median response time

to issues











CAPEX% OF CAPITAL

RESULT

900t

RESULT

26%

RESULT

3.643t

WORKS COMPLETED ANNUALLY, INCLUDING RENEWALS (against the **RESULT** 93%

0

Exceptions

The following KPIs were not achieved and are shown on the previous page in red or amber.

Water consumption

The February result has missed the scaled target for the month by 14 litres per day. The water usage is broadly in line with expectations for this time of year. An elevated demand for irrigation is observed during extended periods of hot, dry weather.

Water supply complaints - Pressure

A higher number of pressure related complaints were received in the month, with the majority in Wānaka. Issues experienced were due to the amount of water being used for irrigation in certain areas of the network, reducing the pressure and delivery of water to other residents.

Water supply faults - median time to resolve problem (urgent)

Only a single urgent request was raised in the period, for which the target resolution time was exceeded. The issue was first reported as a sewage overflow, however on arrival identified as a water leak by the attending crew. This required a different team and equipment, and added additional time to the resolution while this was arranged.

Stormwater complaints

17 requests were raised in February. Whilst this reflects an improvement on the same time last year this does not achieve the target set. Generally, the requests received are of a minor nature but the Operational team will continue to explore whether opportunities exist to expand preventative maintenance programmes to reduce the number of requests received.

Wastewater overflow - response time

The target response time was not achieved in this period. Despite reasonable performance, the reported result has been impacted by timeliness of logging job resolution data through the job management system. This means some requests have actually been resolved faster than the system shows.

Percentage of RFS Resolved On Time - Three Waters

The resolution times result has missed target. This was due to a number of reasons such as traffic management being required for RFS near roads, additional leak detection being required for difficult to trace leaks, and the time taken to establish whether leaks were private or not.

Total Waste placed at Kerbside diverted from Landfill

The target not achieved for the month. Although the target was met last month, indicating that the target is achievable, the next step change to increase kerbside diversion will be when an organic waste solution is implemented. This is currently planned for 2026/27. During January, the Ministry for the Environment signalled the earlier requirement for 30% kerbside diversion to be achieved by 2026 will no longer go ahead.

Community Services

ACTIVE PARTICIPANTS

of sport & recreation participation visits per 1,000 residents (based on usual resident population)

TARGET RESULT >1.980 1.991.92

LIBRARY CIRCULATION

of items issued per month

TARGET RESULT >45,665 43,909

PARKS RFS

% RFS resolved within specified timeframe

TARGET RESULT >95% 94%

FREEDOM CAMPING RFS

% RFS resolved within 20 days

TARGET RESULT <95% 99%

Environment

RESOURCE CONSENT TIME

% processed within the statutory timeframe

 TARGET
 RESULT

 100%
 93.22%

Regulatory Functions & Services

BUILDING CONSENT TIME

% processed within the statutory timeframe

TARGET RESULT 100% 98.33%

Corporate Services

CUSTOMER CALLS % answered within 20 seconds TARGET RESULT >85% 92%

COMPLAINTS RESOLVED

% complaints resolved within 10 working days

 TARGET
 RESULT

 >95%
 86%

LGOIMA REQUESTS

% responded to within 20 days

TARGET RESULT 100% 100%

COUNCILLOR ENQUIRIES

% responded to within 5 working days

TARGET RESULT 100% 88%

INTEREST RATES

Weighted average interest rate per month

TARGET RESULT <6% 4.25%

Exceptions

The following KPIs were not achieved and are shown to the left in red or amber.

Library Circulation

Checkouts missed target by 3.8% (1,756 units). All library branches had slight physical copy checkout decreases, except Arrowtown and Hāwea, while eCopy checkouts increased. Overall, total checkouts were 1.29% lower compared to February last year.

Parks RFS

316 requests were received this month compared to 202 in the same period last year. The number of requests is putting significant pressure on response times. The requests that were delayed related to plant and animal pests, cleaning, and grass. A significant proportion of requests continue to relate to tree removals and maintenance. To improve and expedite the resolution of tree requests, further information will be put on the QLDC website.

Resource Consents

60 decisions were issued in February of which 4 were not processed within the required timeframes. Year to date average processing times remain above 95% within time.

Building Consents

Although the result did not meet the 100% target it was within the 5% threshold, and is a 1.63% improvement on the prior month. 120 building consents were issued in the month and the average processing time was 13.87 days.

Complaints resolved

Of the seven complaints received in February one was overdue. The common areas of complaints related to parking, rates, and roading issues.

Councillor Enquiries

33 Elected Member requests were received in February, more than the previous month and the same month in the previous year. This is four times the volume received prior to 2024. Property & Infrastructure and Community Services received the most requests related to the waste water treatment plant, roading infrastructure concerns, parks closures (Mt Iron) and toilet facilities. The 4 overdue responses were due to volume of information required to collate for response. We are reviewing all points of contact with Councillors due to the growing increase in requests and emails, and the level of detail sometimes sought.

KPI Data Disclaimers

КРІ	DATA DISCLAIMER
CORE INFRASTRUCTURE AND SERVICES	
Average consumption of water per person per day	Calculation is inclusive of visitor numbers to the district. Visitor numbers are extracted from the Ministry of Business, Innovation and Employment funded Accommodation Data Programme, which is not available in time of the reporting period, so the previous year's numbers are used. The resident population is derived from our Demand Projection which can be found here on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 52,734.
Percentage of Material Recovery Facility (MRF) recycling contaminated	Does not include contamination of public litter bins.
Percentage of total household waste placed at kerbside diverted from landfill	Contaminated recycling and organic waste, which is subtracted from diverted household waste, is estimated.
Total waste diverted from landfill	Calculations of totals only include waste taken to QLDC landfills.
Total waste sent to landfill	Calculations of totals only include waste taken to QLDC landfills.
COMMUNITY SERVICES	
Total library borrowing (including books, e-books, e-audio and magazines)	The e-materials are shared between Queenstown Lakes District and Central Otago District. The result includes total checkouts of electronic items from all members across both districts.
Total number of Sport & Recreation participation visits per 1000 residents	 a) Some figures are estimated where a precise count is not possible. b) A mixture of automated and manually collected data is used. For example, pool/gym entries recorded by the gates vs. casual (free) court play or pool spectators recorded by the reception team and gym programme attendance recorded by instructors. c) The resident population is derived from our Demand Projection which can be found here on our website. The medium scenario is used and the percentage of projected growth over 5 years is added to calculate this year's number of 52,734.
Percentage of Freedom Camping RFS resolved witin 20 working days	Freedom Camping RFS are categorised between enforcement requests and signage / bylaw enquiries. The KPI result is calculated using 20 working days for all RFS, however requests for enforcement are mostly resolved within five working days.
REGULATORY FUNCTIONS & SERVICES	
Percentage of building consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
Percentage of resource consents processed within statutory timeframes	Quality Assurance of data for Ministry of Environment reporting can result in updated figures.
HEALTH & SAFETY	
TRIFR (Total Recordable Injury Rate)	The Total Recordable Injury Frequency Rate (TRIFR) KPI target was incorrectly published as <8 in the Long Term Plan 2024-2034 adopted by Council on 19 September 2024. The KPI target for TRIFR is <9. The KPI target is therefore shown as intended in these reports, with the published error clearly acknowledged.

Health & Safety Summary

PREVENTION Positive Safety Actions					
TYPE RESULT					
Take 5's	1,599				
Inspections/Audits	66				
Safety & Wellbeing	53				
First Aid Training	16				
H&S Meetings	27				

WORK EVENTS Injury Frequency Rates TYPE TARGET RESULT TRIFR* <9 5.68 LTIFR** <7 5.68 *Total Recordable Injury Frequency Rate (see disclaimer pg5) **Lost Time Injury Frequency Rate

DEPT. SAFETY BEHAVIOURS Self-assessments from monthly safety activities TYPE RESULT A) Safety Improved 2 B) Safety Constant 10 C) Accident or Incident 0 Target Achieved yes

NOTIFIABLE EVENTS Notifiable to Worksafe EVENT TYPE RESULT Incident Type 0 EVENT DETAILS N/A As defined under section 25 of the Healthy & Safety at Work Act 2015

QLDC WORKPLAC INCIDENTS Across All Groups	E
TYPE	RESULT
Employees	6
Contractors	15
Volunteers	0
Public	1

QLDC Health and Safety Objectives for 2024/2025

COMPLIANCE

No breaches of the Health and Safety at Work Act 2015.

Total Recordable Injury Frequency Rate 9 or below.

90% of all incidents reported are closed within allocated timeframe.

PREVENTION

Representatives and department constituents to undertake an office/ facility inspection at least every three months.

Each department to conduct an annual review of their hazards to ensure that they are identified, recorded, appropriately risk assessed and have control measures in place.

A minimum of 18,000 Take 5's to be undertaken throughout the year across the organisation.

IMPROVEMENT

90% of Health & Safety Committee actions completed on time.

H&S Improvement focus for 2025: Contractor incident reporting to be transitioned to My Safety.

BEHAVIOUR

Behavioural self assessment – twice the amount of A scores to be reported over the year than C scores.

A C-score is a significant accident or incident with insufficient action taken to remedy.

WELLBEING

At least 80% department participation across QLDC wellbeing activities that take place in the Upper Clutha and Queenstown area.

Each team participate in two team activities per year that are not part of the wellbeing calendar.

Monthly Commentary

QLDC Workplace Incidents

There were no notifiable events in February, and no workplace incidents were significant. No "lost time injuries" were recorded this month and both the "total recordable injury frequency rate" and "lost time injury frequency rate" have decreased.

Take5 pre task risk assessments are at good levels. This shows that our employees are proactive in their approach to management of risks in the workplace. Inspections and audits both of contractors and our own facilities are providing good feedback to maintain or improve safety.

Health&Safety training has included CPR Refresher Quiz and Manual Handling.

Employee incidents included three first aid, one pain and discomfort, one report only and one vehicle incident. Contractor incidents include one Notifiable Event to WorkSafe. There was one incident of unreasonable conduct involving a member of the public.

With two A scores, ten B scores and no C scores the Department Safety Behaviours target was achieved. Opportunities to improve safety were acted upon.

Legend for Key Priorities Updates

Tracking of flow of projects in/out of reporting

New inclusion

Include an overview of the project as an introduction.

Continued reporting

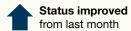
Follow commentary guidelines.

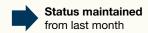
Reporting ended

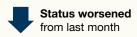
Triggered by practical completion (capital projects), includes close out notes, referring to webpage where applicable.

RAG Status

GREEN	AMBER	RED					
The project is being delivered in alignment with the Business Case and within all set tolerances.	The project is marginally out of tolerance but there are control(s) in place to manage the project back within tolerance.	The project is significantly out of tolerance .					
All project metrics* are green.	There is at least 1 amber project metric.	There is at least 1 red project metric OR There are more amber than green criteria.					
*6 individual project criteria metrics and tolerances scored against schedule, costs (3), scope and quality/benefits.							







Key Priorities - Capital Projects

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
INFRASTRUCTURE - WATER	SUPPLY WASTEWATER STORMWATER TRANSPORT WASTE MIN	NIMISATION AND MANAGEMENT	
Arterial Stage One Town Centre Arterial Road Project Update (qldc.govt.nz)	 Background: The project will deliver a significant upgrade to the underground services along the Arterial route, including new water, wastewater and stormwater lines for a section of Frankton Road and parts of adjoining streets, undergrounded power and wider footpaths with new street trees along Melbourne and Henry Street, intersections controlled by traffic lights, and retaining walls (some with art work designed by Mana Whenua artists) that share the stories of the Whakatipu region. Progress: The Arterial Road is the main access in and out of the Queenstown town centre until mid-April, when the Stanley/Ballarat Street intersection is anticipated to reopen following completion of the Ballarat stormwater pipe. Upper Ballarat Street pedestrian access was reinstated providing another connection into town and onto the new arterial road. Two out of three access routes to the arterial road are now complete. Works are progressing well on lower Beetham Street. Malaghan Street underground works are complete for Three Waters. Established Frankton Road/Millenium works to connect new project site to existing road alignment including development of the bus lane. Works progressing on the connection of Lower Beetham Street to the Arterial main alignment. The project remains Amber as it continues to face time and cost pressures due to the scale and complexity of the Arterials project. 	 April 2025 - Construction completion of Beetham Street North & South and Malaghan Street. May 2025 - Construction completion of Arterials Walls, including balustrades and Lower Ballarat Street Stormwater. 	Amber

Key Priorities - Capital Projects

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Kingston Three Waters Scheme Major Projects		 Wastewater: Detailed design is complete. Formal Engineering Control Group approval obtained. Ongoing discussion with LINZ to establish the final pathway for property acquisition for the Waste Water Treatment Plant site. Water: The bulk supply main has been installed up to the water treatment plant site entrance. The final section is underway before testing. SH6 and Glen Nevis Station Road reinstatement complete and traffic management removed. Construction of the water treatment plant continues as scheduled, with the blockwork walls nearing completion and structural steel in progress. The reservoir below slab pipework has been installed and the formwork for the tank slab is in progress. Stormwater: Sheetpiles have been procured and are due onsite in March to commence sheetpiling at the outlet gallery. Contractors have submitted their pre-commencement documentation with review underway ahead of acceptance of possession of site. Long lead procurement underway and shop drawings completed for the large diameter stormwater pipe. Projectwide: Drop-in session held with the Oxford Street residents introducing the Contractor's team and providing an overview of the Oxford Street enabling works including access restrictions. The overall RAG status remains Red due to the ongoing uncertainty related to Wastewater Treatment Plant land acquisition and easement applications with LINZ resulting in delays in the programme. 	 Wastewater - April 2025: Lodge air discharge consent. July 2025: Formal approval of Detailed Design gateway by Project Control Group once property acquisition pathway is confirmed; Procurement process to commence following this approval. October 2025: Completion of easement and acquisition process expected; construction contract awarded. Water - March 2025: Bulk supply main tested, structural steel complete, roofing commenced, caustic tank installed, reservoir slab poured, and raw water supply main trenching underway. 23 October 2025: Due for completion. Stormwater - March 2025: Acceptance of possession of site, site establishment, tree removal at outlet gallery at the lakefront ahead of sheetpiling. 27 November 2025: Due for completion. Projectwide - March 2025: Copy of presentation to be delivered to Oxford Street residents who were not able to attend drop-in session. 	Red
Project Shotover Stage Three Further details here: https://www.qldc. govt.nz/your-council/ major-projects/shotover- wastewater-treatment- plant-upgrade/	•	 Background: The delivery of the Stage Three Upgrade to the Shotover Waste Water Treatment Plant that will double the capacity of the plant, and continue to provide service through to a forecasted date of 2048. The project will provide a duplicate treatment stream to that currently in operation, and enhanced emergency flow and stormwater management through the repurposing of one of the existing oxidation ponds. The disposal field located close by the treatment plant is not included in the scope of this project. Progress: Pond One has been dredged of sludge, drained, and earthworks to form the stormwater and emergency storage basins has progressed. Mechanical and electrical installation is progressing. All consents required for the work are in place. 	 April 2025 - Main construction activities are scheduled to be completed. May-November 2025 - Commissioning of the new systems will occur. December 2025 - Upgrade to be operational. 	Green

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Robins Road Convey- ance Scheme		 Background: The project will provide additional wastewater capacity to the currently constrained Gorge Road and Arthurs Point catchments. The existing sewer main is undersized and runs through private properties. A new gravity sewer main is to be installed along Robins Road from the Horn Creek Bridge to a new connection point within the Recreation Ground. Progress: The revised detailed design documentation was issued on 11 February 2025, with final reviews nearing completion. The revised construction cost for the detailed design is under review. The outcome of the consent will drive the construction programme and may impact final construction costs. The project status has changed from Amber to Red due to delays consenting the project. It is anticipated that the commencement date is more likely to be August 2025 due to the delays. In addition, construction costs have increased due to technical challenges with construction in this location. As a result, additional funding will be required to deliver the works. 	 10 March 2025 – Contractor resubmits pricing to align with updated design. March 2025 – Decision on consent from QLDC planning team regarding notification requirements. 17 March 2025 – Technical Approval by Engineering Control Group. 	Red
CBD to Frankton Conveyance Scheme Further details here: https://www.qldc.govt. nz/your-council/major- projects/frankton-road- watermain-upgrades/	•	 Background: The existing gravity sewer main along Frankton track is nearing capacity and carries a risk of untreated wastewater overflowing to the receiving natural environment (including Lake Whakatipu) in heavy rainfall events or natural disaster. Additional wastewater conveyance capacity between Queenstown CBD and Frankton Beach Pump Station is required to maintain levels of service and support projected demand growth in the area. A new pressure sewer main to run adjacent to the existing pipeline has been identified as the preferred solution. Improvements to the track will be made as part of the wastewater pipeline installation (e.g., strategic widening, stormwater management, pause-points etc.) The project is expected to take 12 to 18 months to construction and physical works to start in 2025. Progress: The detailed design package is substantially complete with final reviews completed. The draft detailed cost estimate has been provided and indicates that the project is likely to be delivered on budget. Following award of the construction contract there will be a clearer understanding of the costs involved. The project is Amber due to several project delays relating to hydraulic modelling reporting and increase to the design scope. Fibre in the Frankton Track will need to be relocated as part of the works and will increase the cost to complete the project. This has been considered in the budget calculations. 	 March 2025 - Approval of detailed design. Mid 2025 - Procurement for construction starts. Late 2025 - Construction starts. Mid 2027 - Construction due for completion. 	Amber

Key Priorities - Capital Projects February 2025

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Upper Clutha Conveyance Scheme Further detils here: https://www.qldc. govt.nz/your-council/ major-projects/upper- clutha-wastewater- conveyance-scheme/	 Background: This project is intended to provide a long term solution to Hāwea wastewater management needs and increase capacity and resilience in the Wānaka network. The Hāwea upgrade scope includes decommissioning the Hāwea Waste Water Treatment Plant (WWTP), construction of a new wastewater pump station on Domain Road, and a new pipeline from Hāwea to Albert Town. The Wānaka scope includes upgrade of the Riverbank Road wastewater pump station and construction of a new pipeline to the Project Pure WWTP. Progress: The project is currently on schedule with tenders for the construction currently being evaluated. Status changed from Green to Amber to account for minor delays to consent processing. As a result the next milestones have been pushed out by a month or two. The delay is not expected to impact the overall construction schedule. 	 Mid 2025 - Final consent processing to be completed. June 2025 - Award construction contract. July 2025 - Construction to start. 	Amber

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
Compliance Response - UV Treatment Further details here: https://www.qldc. govt.nz/your-council/ major-projects/water- treatment-upgrades/	 Background: The UV Compliance project was initiated in response to the October 2023 Cryptosporidium outbreak in Queenstown. The project will improve the quality of key water supplies through a range of treatment measures including installation of UV water treatment plants at 6 locations, bore head upgrades, installation of compliance monitoring equipment and other related pipeworks. Progress: Fernhill UV Plant (temporary container) – Completed December 2023 Western Intake UV Plant (container) – Completed December 2023 Beacon Point UV Plant (within existing building) – Completed February 2024 Wānaka Airport (UV container, bore upgrades and compliance monitoring) – Completed November 2024 Glenorchy (UV Container, bore upgrades and compliance monitoring) – Completed December 2024 Luggate: The existing network will be upgraded by installing a containerised water treatment plant. The scope also includes construction of new bores and pipework connecting to a new tank farm adjacent to the state highway. Currently finalising the detailed design for internal approvals. Some risk related to archaeological approval and an outline plan and designation amendment. Both expected to be resolved prior to award of any construction contract. Two Mile: Main building structure and watermain works are progressing well and UV equipment is currently being installed. The project is on target for completion in early April. Corbridge: The Engineering Control Group approved recommendation to include this upgrade as part of the Upper Clutha Wastewater Conveyance Scheme subject to scoping of requirements and approval of the transfer at Project Control Group. This project is Amber because it is not able to meet the original Rapid Deployment plan timeframes. However, the scope has increased and the project is on track to meet Taumata Arowai compliance timeframes. Corbridge and Luggate may not meet	 March 2025 - Governance Group Approvals 8 April 2025 - Two Mile due for completion. (New UV Treatment Plant and Building). April 2025 - Luggate to market. December 2025 - Luggate due for completion. 	Amber

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATU	JS
COMMUNITY SERVICES	S – P	ARKS AND RESERVES, SPORT, RECREATION, COMMUNITY FACILITIES	ES AND VENUES, LIBRARIES		
Project Tohu - Coronet Revegetation pro- gramme Further details here: https://www.qldc.govt. nz/your-council/ma- jor-projects/project-to- hu/	•	 Background: Project Tohu is one of the largest revegetation programmes currently being undertaken in Aotearoa, transitioning 200 ha on the south facing slope of Coronet Peak from an ex-Douglas fir plantation (exotic species) into indigenous vegetation. The successful harvest of the Coronet Forest was completed in May 2023. Progress: February 2025 – Perimeter fencing and gate installation complete, the site is now secure. 	 March 2025 – First planting at the Project Tohu site. Pest control operation within the perimeter fence targeting goats, rabbits, possums. June 2025 – Completion of mountain bike trail construction. 	Green	•
Ballantyne Road Site remediation works	•	 Background: The Ballantyne Road project is to convert a 20ha site into a flat grassed area for future recreational and community facilities/ needs. Progress: Consents have been lodged for earthworks and remediation in December 2024, and we are awaiting the decision and conditions from the QLDC Consents team and Otago Regional Council consents team. Meetings are being arranged to discuss programme and timings once consents have/haven't been granted. 	 Work is ongoing through the consenting process which requires three consents for this site. The parties are continuing to refine the work programme in anticipation of the consenting process completion, which enables physical works to commence. Construction timing is dependant on consents but envision the end of April 2025. 	Green	•
QEC Upgrades	•	 Background: The Queenstown Events Centre (QEC) is the premier recreation & sport hub for the District. A continual plan of upgrades and renewals is required to meet the ongoing needs of the community. This is delivered through a strategic programme of work outlined in the 2024-34 Long Term Plan. Progress: Resurfacing of the 6 outdoor netball/tennis courts is ongoing. Replacement of the indoor courts grandstand due to health & safety issues has been procured and construction is due in March. Alpine Aqualand plant & equipment renewals is ongoing and dependent on receipt of equipment from suppliers. Frankton Golf Course new accessway, safety fence and carpark is due to be completed at the end of March. New safety fencing has been installed with additional fencing required by the end of April. New sports field lighting on QEC 1a and b sports fields is programmed for April. Rabbit proof fencing around the Sir John Davies Oval and field 3 is in progress subject to contractor availability. Finalisation of the scope and costing of the QEC Multipurpose Facility has occured with a site visit planned for March. The project is Amber as it is time delayed due to the review of the programme. 	 The next steps for the programme include ongoing Governance engagement through the Mayor and Councillors including a site visit in March 2025. March 2025 - Complete netball/tennis courts; construction of indoor courts grandstand; complete golf course carpark and fencing; site visit for scope and costing. April 2025 - Complete golf course additional fencing; install sports field lighting. April 2025 - A Request for Proposal is planned to go to market for a Project Manager for the QEC Indoor Courts project. Once the Project Manager has been onboarded, a design team will be procured to begin the concept design for the indoor courts. 	Amber	•

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STA	TUS
ORGANISATION PERFOR	RMA	NCE			
Annual Plan 2025-26	•	 11 February 2025 - A Council workshop considered the financial underpinnings of the Annual Plan 2025-2026. 13 February 2025 - At the Council meeting it was decided that engagement with the community in relation to this year's Annual Plan would follow a more informal approach. This was on the basis that there are no significant changes from the Long Term Plan that was adopted in September 2024. Throughout February, the project group worked to finalise all consultation material associated with changes to user fees and charges, proposed to take effect from 1 July 2025. 	 20 March 2025 - Council Meeting to adopt consultation materials for proposed changes to user fees and charges. 21 March - 30 April 2025 - Consultation period for fees and charges on Let's Talk. End of April 2025 - A draft of the Annual Plan is made available to the public. 27 May 2025 - Hearings of submissions on proposed changes to fees and charges. 26 June 2025 - Annual Plan 2025-2026 is to be adopted by Council at the Full Council meeting. 	Green	•
Wānaka Airport Future Review Wānaka Airport Certi- fication Queenstown Lakes District Council Wānaka Airport Future Review Queenstown Lakes District Council	•	 Background: Wānaka Airport has passed a threshold of activity which requires it to achieve Qualifying Status under Part 139 of the Civil Aviation Rules. To achieve this works will be undertaken to provide an improved safety environment, including airstrip widening, tree removal and new fencing. Additionally, enhancements will be undertaken to the Three Waters infrastructure servicing the airport. Wānaka Airport Future Review will be undertaken as a separate project on page 19. Progress: Proposals (RFP) for supplier(s) to undertake community engagement on the future of Wānaka Airport are being evaluated. Work is ongoing to progress towards the next key milestones. 	 March 2025 – Appointment of supplier(s) to undertake community/stakeholder engagement. June 2025 - Councillor/Wānaka Upper Clutha Community Board Workshop on scenario development. 	Green	•

Key Priorities - Strategies, Policies and Plans

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS
STRATEGIC GROWTH - SPA	TIAL PLAN		
Te Tapuae Southern Corridor Further updates on our website: Te Tapuae Southern Corridor - QLDC Also reported through: Planning & Strategy Committee Queenstown Lakes District Council (qldc. govt.nz)	 Te Tapuae Southern Corridor project team continued to meet regularly with consultants in February, with a specific focus on progressing the three waters and natural hazard workstreams. An update was provided to the Planning and Strategy Committee on 4 February 2025 and is available here. Following the three waters long list options workshops held in January, the shortlist options are progressing through feasibility phase. The project remains Amber as it is no longer able to meet the original project milestones due to prolonged infrastructure programme and further natural hazard investigations required. The team is working on a refined programme to mitigate the effects of the delays and have arranged for cross workstream meetings in March and April. 	 10 March 2025 - Grow Well Whaiora Partnership Steering Group meeting 18 March 2025 - Planning & Strategy Committee meeting 20 March, 25 March and 3 April 2025 - Cross workstream meetings 29 April 2025 - Planning & Strategy Committee meeting 20 May 2025 - Grow Well Whaiora Partnership Steering Group meeting 	Amber
Spatial Plan Gen 2.0	 The Spatial Plan Gen 2.0 spatial scenarios will progress once the Housing Business Capacity Assessment (HBA) is developed enough to provide interim results on plan enabled and infrastructure ready capacities. The HBA work is in progress - infrastructure capacity information has now been provided and is with the Consultant. Work is now being undertaken by the consultant to factor in how to display infrastructure capacities in relation to non-residential activities. This is being worked through and may result in a short delay to the project (which could impact the Spatial Plan restart timeframes). A review of the districts Challenges and Opportunities to inform Spatial Plan Gen 2.0. has been completed and an update will be provided at the next Planning & Strategy committee meeting. A new work programme is in the process of being developed for 2025. This project is flagged Amber due to the delay caused by the HBA. A revised work programme will be developed by mid-March 2025 confirming new dates. 	 Next scheduled milestones are subject to HBA results being available. Mid-March 2025 - Consultant to confirm final timeframes to complete model. End March 2025 - Revised work programme to be completed, assuming no further delays with the HBA project. June 2025 - HBA to be adopted at Full Council Meeting. 	Amber

ITEM	COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
ECONOMIC FUTURES				
Events Policy	 Background: The policy is being developed to clarify what the community wants from events, including economic benefits and wider considerations such as health and safety, community and environmental impact. Progress: Three community hui were held over February to seek feedback on the draft Policy, held in Queenstown, online and in Wānaka. Project work is ongoing to analyse community feedback received. 	 10 February 2025 – 7 March 2025 feedback sought from the community on the draft Policy via Let's Talk. March 2025 - Community feedback reported and considered internally at Leadership Group meeting. 8 May 2025 - Presentation and discussion at Wānaka Upper Clutha Community Board workshop. 13 May 2025 - Presentation and discussion at Council Workshop. 	Green	
CLIMATE ACTION				
Climate and Biodiversity Plan 2025-28 https://climateaction. qldc.govt.nz/our-plan/	 Background: Development of the 2025-2028 Climate & Biodiversity Plan is underway, with advice and guidance from the Climate Reference Group (CRG). The development process has involved an extensive review of recently released strategies, plans, reforms, guides and reviews to ensure actions align and integrate with the wide range of climate and biodiversity work progammes that are underway within Council and partner organisations. The plan will follow a similar structure to the existing Climate & Biodiversity Plan, but build on the progress already achieved, with the focus of the plan being "accelerating transformation through partnerships". An additional area of focus will be on 'Energy' (previously considered under the 'Built Environment') to support community resilience and rapid decarbonisation within the district. Progress: Feedback on the draft was received from internal and external stakeholders and changes incorporated into the draft. 	 March 2025 – Ongoing work with internal and external stakeholders. April 2025 - Presentation of the draft at a Council Workshop. May 2025 - Public feedback sought via Let's Talk. 	Green	

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATU	s
COMMUNITY PARTNER	RSHIF	es			
Responsible Camping Programme	to support development of a new freedom camping bylaw. The process to develop a new freedom camping bylaw continues, and community consultation is planned for the first half of 2025. Early engagement with key stakeholders has begun as part of the new bylaw development process. Enforcement of freedom camping under the Reserves Act continues, along with enforcement to respond to breaches of the Freedom Camping Act and other relevant legislation. In February 2025, 27 infringements were issued under the Reserves Act and 126 under the Freedom Camping Act. Summer ambassadors are working across the district (four in Upper Clutha, four in Whakatipu) delivering the responsible camping education programme, encouraging responsible behaviour from those freedom camping in the Queenstown Lakes District. Over the month of February, the team completed 654 visits to 'hot spots' and interviewed 35 campers about their behaviours and intentions while they are travelling in Queenstown Lakes. All rental vehicles must now comply with the new self-contained motor vehicle standards and display a green warrant sticker to freedom camp. The Minister of Tourism announced a one-year extension for privately owned vehicles to comply with the new self-contained motor vehicle standards. This means vehicles with the 'blue warrant' can legally freedom camp until 07 June 2026 if they have a valid warrant and aren't breaking other rules.		 20 March 2025 - A report will be presented at a Council Meeting to provide information in relation to the negative effects of freedom camping and options to address the issue in general. December 2024-April 2025 - Enforcement continues under the Freedom Camping Act, Reserves Act and other relevant legislation. The responsible camping summer education campaign continues via summer ambassadors, radio, social media, CamperMate and other online platforms. 	Green	•
Welcoming Plan 2024-27 Further information here: https://www.qldc.govt. nz/community/welcom- ing-communities/		 Feedback incorporated into the Draft Newcomers Guide. Funding: Application submitted to Central Lakes Trust on 7 February 2025 requesting \$41,000 to deliver welcoming initiatives in line with the Welcoming Plan actions for the period April 2025 to June 2026. Queenstown Multicultural Festival: QLDC Environmental Health team delivered two in-person food safety trainings to community food vendors. Food Safety Tips brochure translated onto seven languages. Available on the QLDC website. 	 March 2025 - Validate final draft of the Newcomers Guide with key internal staff and complete final version. 15 March 2025 - Queenstown Multicultural Festival 29 March - Wānaka Festival of Colour/Community Whānau day April 2025 - Printing, delivery and promotion of Newcomers Guide. 	Green	•

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
PARKS & RESERVES					
Blue-Green Network Plan https://www.qldc.govt. nz/your-council/major- projects/blue-green- network-plan/	•	 Background: The Blue Green Network (BGN) Plan will provide a strategic, long-term framework that identifies opportunities for protecting and integrating natural systems and open spaces into the planning and development of Queenstown Lakes District's urban areas and settlements. It is being prepared in partnership with Kai Tahu. Progress: Presentation of the draft BGN Plan to the Community and Services Committee on 18 February and the Wānaka Upper Clutha Community Board on 20 February. 	 March & April 2025 – Development of a communications plan for the draft BGN Plan. May 2025 – Engagement with the community on the draft BGN Plan. 	Green	
Mt Iron Reserve Management Plan https://www.qldc.govt. nz/your-council/major- projects/mount-iron- reserve-management- plan/	•	 Background: Mount Iron Reserve Management Plan (RMP) will establish a vision and policies for how this new reserve will be managed, protected and enhanced by QLDC for the community. Progress: Report and RMP completed in preparation for the Wānaka Upper Clutha Community Board (WUCCB) meeting on 27 March 2025. The WUCCB will decide whether to recommend adoption of the RMP. 	 27 March 2025 - WUCCB meeting to decide whether to recommend adoption of the RMP. 17 April 2025 - Full Council meeting to consider adoption of the RMP. 	Green	
Ben Lomond and Queenstown Hill (BLQH) Reserve Management Plan	O	 Background: BLQH Reserve Management Plan (RMP) will refresh the existing RMP for how this large-scale central Queenstown reserve with huge visitor numbers and a variety of users will be managed, protected and enhanced by QLDC for the community. Progress: 12 February 2025 – QLDC Parks and Reserves Team held three public engagement drop-in sessions at three locations on Te Tapunui Queenstown Hill and Te Taumata-o-Hakitekura Ben Lomond Reserve. 	 January to March 2025 – QLDC Parks and Reserves Team to facilitate public and stakeholder engagement on the RMP through drop-sessions, community events and meetings. 17 March 2025 - Submission period closes on <u>Let's</u> <u>Talk</u>. 	Green	•

ITEM		COMMENTARY	NEXT KEY MILESTONES	RAG STATUS	
SPORT & RECREATION					
516 Ladies Mile	•	 Background: In 2019, Council purchased a 14ha site at 516 Ladies Mile for future development of open space and facilities for the community. Council approved a budget of \$6.8M in the 2024-34 Long Term Plan starting in July 2025. Pre-work is currently underway to deliver this project. Progress: Project Managers are working around scope, timings and consequential impacts of other projects, i.e. Howards Drive Roundabout. Engagement with Alliance to understand their programme/Utilities and services plan and timings to inform pre-planning. 	 February/March 2025 – Finalisation of needs analysis for community centre. Review of consenting pathways. 	Green	•
PROPERTY & INFRAST	RUCT	TURE			
Wānaka Airport Safety & Renewals Further details can be found on our website: Wānaka Airport Certification Queenstown Lakes District Council Wānaka Airport Future Review Queenstown Lakes District Council	•	 Background: Wānaka Airport has passed a threshold of activity which requires it to achieve Qualifying Status under Part 139 of the Civil Aviation Rules. To achieve this works will be undertaken to provide an improved safety environment, including airstrip widening, tree removal and new fencing. Additionally, enhancements will be undertaken to the Three Waters infrastructure servicing the airport. Wanaka Airport Future Review will be undertaken as a separate project on page 14. Progress: A follow up meeting was held on site with the Private User Group representatives to confirm leasing matters, while recognising the process for achieving Qualifying status. Work is progressing towards the next key milestone. 	March 2025 – Finalise the management structure for Wānaka Airport to deliver the Civil Aviation Rules requirements by 1 July 2027.	Green	•

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 66%

DESCRIPTION	February 2025 Actual	February 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
REVENUE		'					'		
Operating Revenue									
Income - Rates	12,601,933	12,600,794	1,139	100,349,039	100,457,150	(108,110)	150,410,325	67%	*1
Income - Grants & Subsidies	532,995	675,325	(142,331)	5,606,241	5,445,291	160,950	9,358,819	60%	*2
Income - NZTA External Cost Recoveries	537,319	497,000	40,319	3,775,831	3,976,000	(200,169)	5,964,000	63%	*3
Income - Consents	1,305,853	1,468,733	(162,880)	11,211,433	11,749,861	(538,428)	17,624,792	64%	*4
Income - External Cost Recovery	95,247	101,192	(5,944)	841,619	809,533	32,086	1,214,299	69%	
Income - Regulatory	715,082	618,834	96,248	6,465,196	5,427,358	1,037,837	7,814,489	83%	*5
Income - Operational	2,612,878	2,751,587	(138,709)	21,599,406	20,253,537	1,345,868	32,464,332	67%	*6
Total Operating Revenue	18,401,306	18,713,464	(312,158)	149,848,765	148,118,731	1,730,034	224,851,056	67%	
EXPENDITURE									
Personnel Expenditure									
Expenditure - Salaries and Wages	4,133,936	4,125,022	(8,915)	35,495,161	36,039,711	544,550	53,843,411	66%	
Expenditure - Salaries and Wages Contract	440,404	502,308	61,905	3,437,192	3,718,467	281,275	5,607,701	61%	
Expenditure - Health Insurance	112,408	45,351	(67,057)	436,825	362,808	(74,017)	544,212	80%	
Total Personnel Expenditure	4,686,748	4,672,681	(14,067)	39,369,178	40,120,986	751,809	59,995,324	66%	*7
Operating Expenditure									
Expenditure - Professional Services	205,505	547,609	342,104	2,788,986	4,700,872	1,911,886	8,569,355	33%	*8
Expenditure - Legal	381,008	360,534	(20,473)	3,135,282	2,884,275	(251,007)	4,326,413	72%	*9
Expenditure - Stationery	31,806	32,594	788	408,223	260,753	(147,470)	391,130	104%	*10
Expenditure - IT & Phones	58,419	74,070	15,651	472,322	592,561	120,239	888,842	53%	*11
Expenditure - Commercial Rent	502,764	391,158	(111,606)	3,121,480	3,129,263	7,783	4,693,894	67%	
Expenditure - Vehicle	82,780	91,445	8,666	670,416	681,563	11,147	1,027,345	65%	
Expenditure - Power	472,259	400,031	(72,228)	3,923,894	3,281,606	(642,287)	4,893,774	80%	*12
Expenditure - Insurance	278,448	295,196	16,748	2,460,426	2,365,115	(95,311)	3,545,997	69%	*13

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 66%

DESCRIPTION	February 2025 Actual	February 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
EXPENDITURE									
Operating Expenditure continued									
Expenditure - Infrastructure Maintenance	4,026,768	3,385,351	(641,417)	31,888,809	28,282,810	(3,605,999)	42,546,356	75%	*14
Expenditure - Parks & Reserves Maintenance	779,388	989,098	209,710	7,049,839	7,558,083	508,244	11,281,655	62%	*15
Expense - External Cost On Chargeable	133,373	101,163	(32,210)	891,839	809,306	(82,533)	1,213,960	73%	
Expenditure - Grants	678,299	662,475	(15,824)	6,407,698	6,555,616	147,917	9,205,516	70%	*16
Expenditure - Other	1,530,692	1,621,933	91,242	13,603,856	13,864,263	260,407	21,215,610	64%	*17
Total Operating Expenditure	9,161,508	8,952,659	(208,849)	76,823,071	74,966,088	(1,856,984)	113,799,847	68%	
Interest and Depreciation									
Expenditure - Interest	2,425,898	2,394,336	(31,562)	21,254,975	20,974,018	(280,957)	30,002,107	71%	*18
Expenditure - Depreciation	5,500,987	5,500,987	0	44,042,215	44,007,900	(34,315)	66,011,849	67%	
Total Interest and Depreciation	7,926,886	7,895,323	(31,562)	65,297,190	64,981,917	(315,272)	96,013,956	68%	
TOTAL EXPENDITURE	21,775,142	21,520,663	(254,479)	181,489,439	180,068,991	(1,420,447)	269,809,126	67%	
NET OPERATING SURPLUS (DEFECIT)	(3,373,836)	(2,807,199)	(566,637)	(31,640,674)	(31,950,260)	309,586	(44,958,070)		

*Commentary

The variance mainly relates to general maintenance valuation changes resulting in a rates correction.

The variance relates mostly to Landfill Levy received from MBIE which is offset by spend on waste management education.

*3 Income - NZTA External Cost Recoveries - \$0.2m unfavourable

Unfavourable variance relates to lower charging of internal time to capital projects due to vacancies.

Unfavourable variance due to lower level of resource consents issued, due to staff vacancies and annual leave over the summer period. This is offset by a corresponding underspend in Salaries & Wages.

Favourable variance in Traffic & Parking Infringements of \$650 YTD (net of doubtful debts). Whilst number of infringements issued are decreasing, revenue is higher due to increased unit pricing set by central government in Oct 2024; \$323k favourable variance relates to parking meters, due to increased volume over the summer period, and new parking available at Stanley Street carpark.

^{*1} Income - Rates- \$0.1m unfavourable

^{*2} Income - Grants & Subsidies - \$0.2m favourable

^{*4} Income - Consents - \$0.5m unfavourable

^{*5} Income - Regulatory - \$1.0m favourable

Operating Expenditure and Revenue

Financial Management Report

% of the year completed: 66%

*Commentary

*6 Income - Operational - \$1.3m favourable

Lease income \$0.8m favourable due to higher than anticipated revenue sharing with Parks & Reserves turnover leases & due to timing of receipt of annual outdoor dining fee charges; favourable variance of \$0.2m re sports & recreation activities; \$0.1m re an unbudgeted Paper Road sale: \$0.2m in Other Income re reimbursement for weather events from Skyline.

*7 Expenditure - Personnel Expenditure - \$0.8m underspent

Favourable variance represent vacancies across the organisation.

*8 Expenditure - Professional Services - \$1.9m underspent

\$1.2m favourable variance in Other Consultants which is expected to remain favourable at year end due to some expenditure being deferred to next financial year; \$0.5m favourable variance in Infrastructure Network Investigations, which is being carried forward to 2025/26.

*9 Expenditure - Legal Fees - \$0.3m overspent

Overspend mainly relates to spend on settlement costs relating to weather tightness cases. Legal fees are forecast to remain overspent by year end.

*10 Expenditure - Stationery \$0.1m overspent

The overspend relates to postage costs due to the LTP consultation documents being posted for all ratepayers.

*11 Expenditure - IT & Phones \$0.1m underspent

The variance is in IT support services which have not been required to date.

*12 Expenditure - Power - \$0.6m overspent

Overspend is mainly on electricity due to new assets this year not included in budget such as new wastewater treatment plants. Some existing water plants are also seeing increased usage vs prior year. Gas is also overspend and this releates to pool heating and is due to increased unit prices. Power will remain overspent at year end.

*13 Expenditure - Insurance \$0.1m overspend

Year to date true up based on receipt of actual invoices.

*14 Expenditure - Infrastructure Maintenance - \$3.6m overspent

Roading is overspent by \$1.1m which relates to roading emergency work from heavy rainfall events

Three waters is overspent by \$0.5m, due to Frankton Road mains burst, September rain event and Shotover WWTP remedial work

Waste management is \$0.9m overspent due to increases in contract management costs & emissions trading costs

Landfill Costs are \$0.9m overspent due to increased volumes of sludge cartage

Infrastructure Maintenance overspend will remain overspent at year end.

*15 Expenditure - Parks & Reserves Maintenance - \$0.5m underspent

Mainly in Building & Ground Maintenance due to seasonal nature of the work programme; Operations & Maintenance re the Queenstown Event Centre due to lower than budgeted events over the summer period.

*16 Expenditure - Grants - \$0.1m underspent

Underspend mainly in Community Grants due to timing of spend. Due to its nature, the timing of this spend is difficult to estimate.

*17 Expenditure - Other - \$0.3m underspent

\$0.4m relates to Commissioner cost underspend relating to District Plan. Hearing & appeals will be next financial year and budget underspend will be carried forward. Overspend in Cleaning of \$0.2m due to increased provider costs.

*18 Expenditure - Interest - \$0.3m overspent

The average interest rate is now within that budgeted in the Long Term Plan. Interest expense is expected to reduce throughout the remainder of the year and be back within budget by the end of the year.

*19 Income - Development Contributions - \$13.0m unfavourable

Due to its nature, the timing of this income is difficult to estimate. Higher contribution rates commenced on 1 October 2024, but there is still a risk of an unfavourable variance at year end.

Capital Expenditure and Revenue

Financial Management Report

DESCRIPTION	February 2025 Actual	February 2025 Adjusted Budget	Variance to Budget	Year to date Actual	Year to date Adjusted Budget	Year to Date Variance	Full Year Adjusted Budget	YTD Actuals to Full Year Budget	*
Capital Revenue									
Income - Development Contributions	2,088,572	3,276,204	(1,187,631)	13,167,377	26,209,628	-13,042,251	39,314,442	33%	*19
Income - Vested Assets	0	0	0	0	0	0	30,235,437	0%	
Income - Grants & Subsidies Capex	1,442,695	1,119,813	322,882	9,364,006	8,958,501	405,505	13,437,752	70%	*20
Income - Dividends received	5,223,697	0	5,223,697	15,905,871	10,737,000	5,168,871	10,737,000	148%	
Income - Gain/(loss) on diposal of property, plant & equipment	0	0	0	-410,607	0	-410,607	0	0%	*21
Total Capital Revenue	8,754,963	4,396,016	4,358,947	38,026,648	45,905,129	(7,878,482)	93,724,631	83%	
Capital Expenditure									
Projects/Asset Purchases	12,357,510	14,418,517	2,061,007	83,626,964	96,622,693	12,995,729	152,509,508	55%	*22
Total Capital Expenditure	12,357,510	14,418,517	2,061,007	83,626,964	96,622,693	12,995,729	152,509,508		
NET CAPITAL FUNDING REQUIRED	3,602,547	10,022,501	(2,297,941)	45,600,317	50,717,564	20,874,211	58,784,877		
External Borrowing									
Loans	(6,000,000)			689,131,000			661,380,000		
Total Borrowing	(6,000,000)			689,131,000			661,380,000		

*Commentary

*20 Income - Grants & Subsidies Capex \$0.4m favourable

\$9.4m year to date funding received vs budget of \$9.0m. \$2.4m unfavourable for NZTA/Waka Kotahi Capex subsidy (late timing of approved NZTA/NLTP subsidised projects along with reduced funding and in some cases no funding approved for LTP projects anticipated) offset with \$1.8m favourable for CIP projects due to timing of subsidised roading construction works and \$0.7m received for other capital grants.

*21 Gain/Loss on Sale of Property, Plant & Equipment - \$0.4m unfavourable

\$0.8m favourable for NZTA contribution to land at SH6/GA Intersections offset with asset disposal costs of \$0.2m for street sweepers and \$0.6m for storm water assets; \$0.3m loss related to disposal of Elderly Housing (passed on to the Queenstown Lakes Community Housing Trust).

*22 Expenditure - Capital Projects \$13.0m underspent

\$83.6M spend vs YTD budget of \$96.6M (87%). Main project spend this month includes \$2.3M for Queenstown Town Centre Arterials - Stage 1, \$1.6M for Project Shotover Wastewater Treatment Plant Upgrade, \$1.1M for Compliance Response UV Treatment, \$0.8M for Kingston new Water Supply, \$0.7M for Sealed Road Resurfacing Wakatipu and \$0.3M for Project Pure Aeration Grid Renewal.