

## Minutes of a Council Workshop

Tuesday, 23 July 2024  
Council Chambers, 10 Gorge Road, Queenstown

<b>Present:</b>	Mayor Glyn Lewers	Councillor Gavin Bartlett
	Councillor Barry Bruce (online)	Councillor Lyal Cocks
	Councillor Craig Ferguson	Councillor Niki Gladding
	Councillor Lisa Guy	Councillor Quentin Smith (online)
	Councillor Cody Tucker	Councillor Melissa White
	Councillor Matt Wong (online for items 1 and 2)	
<b>Apologies:</b>	Councillor Whitehead	
<b>In attendance:</b>	Mike Theelen	Meaghan Miller (item 1)
	Ken Bailey (item 2)	Dave Wallace (item 3)
	Naell Crosby-Roe (online)	Ian Dunbar (item 1)
	Dave Waterburn (item 2)	Alyson Hutton (item 3)
	Briana Pringle (+ three other reserve planners observing item 2)	Amy Bowbyes (item 3)
	Trent Yeo (Ziptrek Ecotours) (items 1,2) John Glover (Shaping our Future) (item 1)	Geoff McDonald (Skyline Enterprises) (item 2)
	Wayne Rose (Queenstown Skyline) (item 2)	About 12 members of the public (item 2)
	No members of the media were in attendance	

No.	Agenda Item	Actions
1.	<p><u>Customer satisfaction measurement</u> Ian Dunbar stepped the Council through a PowerPoint presentation.</p> <ul style="list-style-type: none"> <li>- Discussion about trust vs. satisfaction</li> <li>- Discussion about current measurement methods and how to measure trust</li> <li>- Presentation of the staged introduction of improvements to measuring customer satisfaction and trust, the aim being to make measurement more timely and relevant.</li> </ul>	Officers will implement the staged changes as detailed in the presentation.
2.	<p><u>Project Update Ben Lomond Stakeholders Proposal</u> Representatives from Skyline Enterprises, Ziptrek, G-Force and Bungy (the stakeholder group) joined the meeting for this item and presented the draft Wildfire Readiness Plan that they had prepared.</p>	Plan needs to include impacts on more than the operators who occupy Ben Lomond.

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	<ul style="list-style-type: none"> <li>- Geoff McDonald (CEO Skyline Enterprises): Questioned the adequacy of the QLDC wildfire management plan and the risk to life it poses. Main risk is from fuel load stored on the reserve.</li> <li>- Group of operators on Ben Lomond has developed a wildfire plan that has FENZ endorsement.</li> <li>- Wayne Rose (GM Queenstown Skyline) detailed the fire plan that the stakeholder group had prepared:               <ul style="list-style-type: none"> <li>a. Remove invasive trees on neighbouring land and install a fire break;</li> <li>b. Use Skyline infrastructure as a safe haven in the event of a fire with additional sprinklers and automatic shutdown of natural gas supply;</li> <li>c. Operators' staff will prevent more people coming onto the reserve from the multiple entry points;</li> <li>d. Use the gondola to excavate people from the hill.</li> </ul> </li> </ul> <p>This plan had been communicated to QLDC CE who had responded indicating comfort with the current level of QLDC management but acknowledging merit of plan. Note that plan would be subject to a consent process and land management assessments which would be costly.</p> <p>Gavin Taylor from G Force and Trent Yeo from Ziptrek spoke in support of the alternative plan developed by leaseholders.</p>	<p>Where will the costs fall because they will be significant?</p> <p>PowerPoint details the next steps for QLDC in the slide entitled 'pathway'.</p>				
3.	<p><b>PUBLIC EXCLUDED</b></p> <p><u>Discussion of legal advice on Independent Hearing Panel recommendation</u></p> <table border="1" data-bbox="300 1469 1426 1630"> <thead> <tr> <th data-bbox="300 1469 628 1514"><i>Section and Grounds</i></th> <th data-bbox="628 1469 1426 1514"><i>Reason for this recommendation</i></th> </tr> </thead> <tbody> <tr> <td data-bbox="300 1514 628 1630">7(2)(g) to maintain legal professional privilege</td> <td data-bbox="628 1514 1426 1630"><i>To enable Councillors the opportunity for open discussion of the legal advice received on the recommendation and the options for decisions.</i></td> </tr> </tbody> </table> <p>The officer report will be considered in public part of the Council meeting on 1 August 2024.</p>	<i>Section and Grounds</i>	<i>Reason for this recommendation</i>	7(2)(g) to maintain legal professional privilege	<i>To enable Councillors the opportunity for open discussion of the legal advice received on the recommendation and the options for decisions.</i>	
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7(2)(g) to maintain legal professional privilege	<i>To enable Councillors the opportunity for open discussion of the legal advice received on the recommendation and the options for decisions.</i>					
	<p><b>Attachments</b></p> <p>Item 1: QLDC Measuring Trust and Customer Satisfaction (Findings and recommendations)</p> <p>Item 2: Ben Lomond Reserve Wildfire Readiness Plan</p> <p><b>PUBLIC EXCLUDED</b></p> <p>Item 3: Discussion of legal advice on Independent Hearing Panel Recommendation</p>					

The workshop concluded at 12.51pm.